City Tech Dental Hygiene Clinic
Patients’ Bill of Rights and Responsibilities

Each patient has the right to:

• Receive considerate, respectful and confidential treatment in a clean, safe environment.
• Have a scheduled appointment time honored by the dental hygiene student.
• Be informed, in advance, of the nominal treatment costs towards the clinical supplies and any possible additional nominal costs.
• Receive dental hygiene services without discrimination, regardless of race/ethnicity, national origin, religion, gender/gender identity or sexual orientation.
• Have access to complete and current information about their condition.
• Receive the information necessary to give informed consent for any proposed procedure or treatment. This information shall include, but is not limited to: an explanation of recommended treatment, the benefits and possible risks of that treatment, treatment alternatives, the option to refuse treatment, the risks of no treatment, and the expected outcomes.
• Have their personal health information (PHI) treated confidentially and be provided with a DH Notice of Privacy Practices.
• Receive continuous and complete dental hygiene services that meet the standard of care of the profession to the level that this educational facility is able to offer.
• Receive referral information about obtaining services that are not available at this dental hygiene educational facility.

Each patient has the responsibility to:

• Arrive on time for the scheduled appointment and remain as a patient for a minimum of three hours or until daily treatment is completed.
• Provide, to the best of their knowledge, accurate and complete information about present or past illnesses, medications, hospitalizations and any other matters which are related to their health.
• Bring the appropriate written, medical clearances from their physician, if requested.
• Cooperate during performance of all planned procedures.
• Treat all providers and staff in the clinic with respect, and refrain from rude, disrespectful or threatening conduct.
• Cover, as necessary, the nominal costs of clinical supplies and diagnostic procedures (radiology supplies) set by the department.
• Comply, to the best of their ability, with the recommended treatment plan to enhance optimum outcome.