

Self Service: Student

Activate My CUNYfirst Account In order to access CUNYfirst, users activate or claim their account through the Identity Management System (IMS).

Note: Parts of images may be obscured for security reasons.		
Step	Action	
1.	Enter https://home.cunyfirst.cuny.edu in your browser's address bar.	
2.	First time users	
	On the Login page, click on First time users link.	
3.	Account Activation	
	Please provide the required information in the following fields to activate your CUNY account.	
	First Name*: Brooklyn	
	Last Name*: Student	
	D.O.B. (mm/dd/yyyy)*:	
	SS# (last 4 digits)*: ●●●●	
	Image: Symp representation of the information requested, it is recommended that	
	you contact the Office of Registrar.	
4.	Click the OK button.	



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Quick Reference Guide

5.	Challenge Questions And Answers
5.	Challenge Questions And Answers Please select a question from each of the drop down menus below, and provide the answers of your choice to be used in the future for password changes Question 1*: Please Select Answer*: What is your mother's maiden name? What is your favorite color? What is the name of your pet? What is the name of your pet? What is the city of your birth? Answer*: What is your favorite vacation destination? What is your favorite vacation destination? What is your favorite vacation destination? What is your favorite vacation destination? What is your favorite vacation destination? What is your favorite vacation destination? What is your patter's middle name? Question 3*: What is your patternal grandfather's first name? What is your patternal grandfather's first name? What is your maternal grandmother's first name? Question 4*: Who was your first employer? What is the name of your first school teacher? What is the name of your first school teacher?
	Answer*: What is your favorite movie? Question 5*: Who is your favorite athlete? Answer*: Who is your favorite book? Answer*: What is your favorite book? In what city was your favorite food? In what city was your mother born?
	In what city was your father born? On the Challenge Questions and Answers page, select or create five different questions and enter different answers. In the event you forget your password, then you will be asked three of these five questions and your answers must match each character. <i>Note: In CUNYfirst, users may reset their password with Challenge Questions</i> <i>and Answers.</i>
6.	Click the OK button.



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7.	Choose a Password
	Choose a password below. For password policy details, please click here
	Password*:
	Confirm Password*:
	ОК
	*Denotes required field
	Once submitted, the update process may take a couple minutes. Please wait
	On the Choose a Password page, enter and confirm your password.
	Note: The two entries must match or the user will have to re-enter both fields.
	 Note: CUNY Password Policy when choosing a password 8 or more characters 1 or more uppercase letters 1 or more numeric or special characters Password must not be longer than 13 characters
	 Note: CUNY Password Reset Policy Password must not be one of 4 previous passwords. Expires 180 days after the last password change. Password change reminder will be sent 175 days after the last password change. At 180 plus days, CUNYfirst will require the user to change their password.
8.	To submit the password, click the OK button.
9.	User Activation Completed Succesfully!
	Your username is: FirstName.LastName##
	Your EMPLID is: ########
	On the User Activation Completed Successfully! page, your Empl ID (CUNY ID) is displayed as in the example below.
	Note: The eight digit Empl ID (CUNY ID) is used to identify you in CUNYfirst.
10.	When you have finished, make a record of your username, Empl ID and password.
	End of Procedure.