



# **2014 Student Experience Survey**

The City University of New York—Office of Institutional Research and Assessment

<http://cuny.edu/about/administration/offices/ira.html>

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**Table 1**  
**Profile of Undergraduates\***  
**Senior Colleges**

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Gender</b>											
Male	51	41	48	36	44	32	44	31	35	42	43
Female	49	59	52	64	56	68	56	69	65	58	57
<b>Race/Ethnicity</b>											
American Indian	0	0	0	0	0	0	0	0	1	0	0
Asian/Pacific Islander	42	18	27	28	13	8	30	8	26	25	19
Black	11	27	21	12	21	33	9	34	46	20	26
Hispanic	15	14	33	20	41	50	19	22	19	25	30
White	32	41	20	40	25	10	42	36	8	29	25
<b>Age</b>											
Under 25 Years	73	72	74	75	78	53	73	9	70	71	72
25 Years Old or Older	27	28	26	25	22	47	27	91	30	29	28

\*Based on all undergraduates enrolled in Spring 2014.

Table 1  
Profile of Undergraduates\*  
Comprehensive Colleges

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Gender</b>					
Male	26	55	45	46	43
Female	74	45	55	54	57
<b>Race/Ethnicity</b>					
American Indian	0	0	0	0	0
Asian/Pacific Islander	3	17	13	13	19
Black	88	32	14	35	26
Hispanic	7	26	16	19	30
White	2	26	57	33	25
<b>Age</b>					
Under 25 Years	55	69	80	70	72
25 Years Old or Older	45	31	20	30	28

\*Based on all undergraduates enrolled in Spring 2014.

**Table 1**  
**Profile of Undergraduates\***  
**Community Colleges**

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Gender</b>									
Male	43	43	40	35	45	43	46	43	43
Female	57	57	60	65	55	57	54	57	57
<b>Race/Ethnicity</b>									
American Indian	0	0	0	0	0	0	1	0	0
Asian/Pacific Islander	15	3	7	4	16	22	27	16	19
Black	32	33	25	30	32	21	25	28	26
Hispanic	40	61	52	62	18	42	29	38	30
White	13	3	16	3	34	15	19	17	25
<b>Age</b>									
Under 25 Years	73	64	98	64	78	70	79	73	72
25 Years Old or Older	27	36	2	36	22	30	21	27	28

\*Based on all undergraduates enrolled in Spring 2014.

Table 2  
Socio-Economic Status of CUNY Undergraduates  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Household income</b>											
Less than \$10,000	12	15	13	10	16	13	12	9	16	13	18
\$10,000 to \$14,999	9	10	11	10	11	13	9	3	11	10	12
\$15,000 to \$19,999	10	7	6	7	8	8	6	7	9	8	8
\$20,000 to \$24,999	9	7	10	9	10	8	7	5	8	8	9
\$25,000 to \$29,999	5	8	7	6	7	8	6	3	10	7	7
\$30,000 to \$34,999	8	6	8	9	8	8	8	9	7	8	8
\$35,000 to \$39,999	7	5	5	5	6	7	5	5	7	6	5
\$40,000 to \$49,999	7	8	8	8	7	9	6	9	10	8	7
\$50,000 to \$59,999	5	6	6	7	6	5	9	4	5	6	5
\$60,000 to \$69,999	6	4	6	7	5	5	7	12	6	6	5
\$70,000 to \$79,999	5	6	4	5	5	4	6	4	3	5	4
\$80,000 to \$89,999	3	2	3	4	3	3	3	5	2	3	2
\$90,000 to \$99,999	3	4	2	4	3	3	3	8	2	3	2
\$100,000 or more	11	10	9	9	6	7	13	18	4	9	6
<b>Number of people supported by income</b>											
One	9	7	6	8	6	10	7	17	8	8	7
Two	17	19	14	19	16	25	16	33	15	18	19
Three	26	26	24	23	25	26	24	22	27	25	25
Four	26	24	27	28	26	22	27	16	24	26	26
Five or more	23	24	28	22	26	17	27	12	26	24	24
<b>Per capita income</b>											
\$0 to \$3,499	13	16	16	14	20	16	14	5	17	15	21
\$3,500 to \$4,999	10	9	10	7	9	7	7	2	9	8	9
\$5,000 to \$7,499	13	14	16	14	15	13	14	8	18	14	15
\$7,500 to \$10,999	15	14	16	13	17	16	15	10	16	15	15
\$11,000 to \$17,499	16	19	16	19	17	19	18	19	19	18	17
\$17,500 or more	32	29	26	33	23	29	33	57	20	29	23

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Table 2 cont'd

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Highest level of education...</b>											
Parent/Guardian											
Post-graduate/professional degree	18	21	19	22	10	11	19	15	13	17	13
College degree	35	35	33	32	26	30	32	33	26	31	29
Some college	13	13	12	12	18	18	15	17	14	14	16
High school diploma	23	20	21	21	28	21	23	26	31	23	27
Some high school	6	6	8	6	11	10	6	4	9	7	9
8th grade or less	6	6	6	6	8	10	5	5	7	7	7
Attended CUNY college	28	33	33	30	35	34	34	23	31	32	31
Siblings											
Some college	55	58	57	56	55	56	58	47	54	56	52
College degree	42	42	35	38	36	44	41	53	38	40	37
<b>First in family to attend college*</b>	14	10	13	14	19	16	13	16	18	14	18
<b>First generation in college</b>	35	32	35	34	47	40	34	35	47	37	42

\*Based only on those that responded to all questions pertaining to parent/guardian and sibling educational history.



Table 2  
Socio-Economic Status of CUNY Undergraduates  
Comprehensive Colleges

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Household income</b>					
Less than \$10,000	24	19	15	18	18
\$10,000 to \$14,999	12	13	10	12	12
\$15,000 to \$19,999	5	8	5	6	8
\$20,000 to \$24,999	8	10	6	8	9
\$25,000 to \$29,999	11	9	6	8	7
\$30,000 to \$34,999	13	9	7	9	8
\$35,000 to \$39,999	7	5	4	5	5
\$40,000 to \$49,999	4	8	9	8	7
\$50,000 to \$59,999	3	6	6	5	5
\$60,000 to \$69,999	3	4	7	5	5
\$70,000 to \$79,999	4	3	6	4	4
\$80,000 to \$89,999	2	2	5	3	2
\$90,000 to \$99,999	1	2	4	2	2
\$100,000 or more	3	3	11	6	6
<b>Number of people supported by income</b>					
One	9	7	5	7	7
Two	24	18	15	18	19
Three	20	24	22	23	25
Four	23	24	31	26	26
Five or more	24	27	27	26	24
<b>Per capita income</b>					
\$0 to \$3,499	26	24	18	23	21
\$3,500 to \$4,999	9	11	7	9	9
\$5,000 to \$7,499	19	15	11	14	15
\$7,500 to \$10,999	13	15	13	14	15
\$11,000 to \$17,499	13	17	19	17	17
\$17,500 or more	20	18	31	22	23

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Table 2 cont'd

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Highest level of education...</b>					
Parent/Guardian					
Post-graduate/professional degree	6	10	16	11	13
College degree	23	30	31	29	29
Some college	15	16	19	17	16
High school diploma	36	28	25	28	27
Some high school	11	10	5	8	9
8th grade or less	8	7	4	6	7
Attended CUNY college	35	29	42	35	31
Siblings					
Some college	58	52	53	53	52
College degree	42	39	37	39	37
<b>First in family to attend college*</b>	19	18	14	17	18
<b>First generation in college</b>	55	44	35	43	42

\*Based only on those that responded to all questions pertaining to parent/guardian and sibling educational history.

Table 2  
Socio-Economic Status of CUNY Undergraduates  
Community Colleges

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Household income</b>									
Less than \$10,000	24	27	19	29	25	25	18	24	18
\$10,000 to \$14,999	14	15	13	15	14	16	12	14	12
\$15,000 to \$19,999	11	11	13	13	9	11	9	10	8
\$20,000 to \$24,999	9	10	7	10	10	11	9	10	9
\$25,000 to \$29,999	6	6	9	6	7	8	7	7	7
\$30,000 to \$34,999	8	7	4	7	11	6	12	9	8
\$35,000 to \$39,999	5	6	0	5	5	5	4	5	5
\$40,000 to \$49,999	7	6	6	5	7	6	6	6	7
\$50,000 to \$59,999	5	4	13	4	3	3	6	4	5
\$60,000 to \$69,999	4	2	5	2	3	2	4	3	5
\$70,000 to \$79,999	2	1	0	1	2	2	3	2	4
\$80,000 to \$89,999	1	1	5	1	1	1	3	1	2
\$90,000 to \$99,999	1	1	0	1	1	1	2	1	2
\$100,000 or more	3	2	6	1	3	2	5	3	6
<b>Number of people supported by income</b>									
One	8	8	4	10	5	8	7	7	7
Two	24	20	24	27	17	18	17	20	19
Three	24	28	30	25	26	25	25	25	25
Four	22	25	24	20	31	25	27	25	26
Five or more	22	19	18	17	22	25	24	22	24
<b>Per capita income</b>									
\$0 to \$3,499	27	30	27	30	31	29	21	28	21
\$3,500 to \$4,999	10	11	13	13	10	12	10	11	9
\$5,000 to \$7,499	17	17	8	18	15	18	16	17	15
\$7,500 to \$10,999	14	16	17	13	17	14	15	15	15
\$11,000 to \$17,499	14	13	5	13	15	14	19	15	17
\$17,500 or more	17	13	30	13	13	12	19	15	23

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Table 2 cont'd

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Highest level of education...</b>									
Parent/Guardian									
Post-graduate/professional degree	9	7	9	8	11	9	10	9	13
College degree	24	22	28	24	28	22	27	25	29
Some college	17	18	17	19	15	18	17	17	16
High school diploma	31	33	25	28	32	32	32	31	27
Some high school	11	12	7	11	8	11	8	10	9
8th grade or less	8	8	14	10	6	9	5	8	7
Attended CUNY college	27	29	31	27	30	18	31	27	31
Siblings									
Some college	46	49	32	46	48	47	50	48	52
College degree	33	34	22	37	32	31	36	33	37
<b>First in family to attend college*</b>	22	23	27	24	20	23	20	22	18
<b>First generation in college</b>	50	53	46	49	46	51	45	49	42

\*Based only on those that responded to all questions pertaining to parent/guardian and sibling educational history.

**Table 3**  
**Household Composition**  
**Senior Colleges**

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Marital status</b>											
Single	90	87	91	89	92	81	87	55	84	88	88
Married/Domestic Partner	10	13	9	11	8	19	13	45	16	12	12
<b>Household composition*</b>											
Live alone	8	5	5	7	5	10	7	17	8	7	7
Live with family members	84	86	87	84	92	86	87	78	89	86	88
Live with others	8	8	8	10	2	4	7	5	3	7	6
Live with... (multiple responses allowed)											
Parent(s)/Guardian(s)	67	67	74	67	80	52	70	16	66	68	68
Other students	1	2	3	4	1	1	3	2	1	2	2
Friends/Roommates	9	9	9	10	3	4	8	5	3	7	6
Spouse or Domestic Partner	13	14	10	14	9	22	14	48	15	14	13
Child(ren)	5	9	6	7	9	21	8	28	12	9	11
Other relatives	15	11	13	14	15	11	12	9	14	13	12
Have you moved in the past 12 months?	13	12	13	13	9	11	10	14	12	12	12
What was the main reason for your move?											
To be closer to work	3	0	2	1	5	2	7	8	1	3	3
To be closer to college	7	20	21	9	15	14	16	0	14	14	12
To move out of family home	12	10	13	14	7	15	9	6	5	11	10
To find better apartment	49	44	43	46	39	38	35	48	56	44	45
Other	29	27	21	30	33	30	33	38	23	29	30

\*Students who report living with family members and with others are counted as 'Live with family members'.

**Table 3**  
**Household Composition**  
**Comprehensive Colleges**

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Marital status</b>					
Single	88	88	89	89	88
Married/Domestic Partner	12	12	11	11	12
<b>Household composition*</b>					
Live alone	10	7	5	7	7
Live with family members	88	89	92	90	88
Live with others	1	4	3	3	6
Live with... (multiple responses allowed)					
Parent(s)/Guardian(s)	63	71	78	72	68
Other students	0	1	1	1	2
Friends/Roommates	1	5	3	3	6
Spouse or Domestic Partner	12	12	10	11	13
Child(ren)	18	10	10	11	11
Other relatives	9	13	11	12	12
Have you moved in the past 12 months?	11	10	9	10	12
What was the main reason for your move?					
To be closer to work	2	2	6	3	3
To be closer to college	0	7	20	10	12
To move out of family home	14	8	8	9	10
To find better apartment	36	52	31	43	45
Other	48	32	34	35	30

\*Students who report living with family members and with others are counted as 'Live with family members'.

**Table 3**  
**Household Composition**  
**Community Colleges**

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Marital status</b>									
Single	89	85	100	85	89	87	88	88	88
Married/Domestic Partner	11	15	0	15	11	13	12	12	12
<b>Household composition*</b>									
Live alone	7	7	3	10	3	6	6	6	7
Live with family members	87	87	95	83	92	87	91	88	88
Live with others	6	6	2	6	5	7	3	6	6
Live with... (multiple responses allowed)									
Parent(s)/Guardian(s)	67	57	89	51	77	66	72	67	68
Other students	1	1	2	1	1	1	2	1	2
Friends/Roommates	6	7	6	7	6	8	3	6	6
Spouse or Domestic Partner	11	16	4	15	10	13	12	12	13
Child(ren)	10	19	7	20	12	10	11	12	11
Other relatives	12	12	5	12	14	12	10	12	12
Have you moved in the past 12 months?	14	15	11	15	16	15	13	14	12
What was the main reason for your move?									
To be closer to work	4	4	12	2	1	4	4	3	3
To be closer to college	8	9	12	10	14	10	11	10	12
To move out of family home	11	10	14	11	6	9	12	10	10
To find better apartment	47	44	9	44	52	51	40	47	45
Other	30	33	53	33	26	26	33	30	30

\*Students who report living with family members and with others are counted as 'Live with family members'.

**Table 4**  
**Resource Management**  
**Senior Colleges**

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Seat management</b>											
I would like my college to offer courses with fewer students.											
Strongly Agree	25	19	28	27	15	14	17	7	18	21	18
Agree	25	27	31	26	20	20	25	7	26	25	24
Neutral	37	41	32	38	46	45	44	52	40	40	42
Disagree	11	10	8	8	16	17	11	27	14	12	13
Strongly Disagree	2	3	2	1	3	4	3	7	2	2	3
My college provides classrooms that are large enough to handle the number of students enrolled in my class.											
Strongly Agree	16	11	9	8	27	18	14	18	13	14	16
Agree	47	38	38	41	47	49	49	26	49	44	45
Neutral	17	21	23	22	16	16	19	36	22	20	20
Disagree	14	19	21	19	9	12	14	5	11	15	13
Strongly Disagree	5	11	9	9	2	4	4	15	6	7	5
My college offers classes that are about the right size.											
Strongly Agree	11	10	7	5	25	19	12	15	13	12	15
Agree	42	46	39	39	46	50	50	42	44	44	46
Neutral	26	26	31	29	21	21	25	30	30	26	25
Disagree	15	13	17	17	7	7	9	7	10	12	10
Strongly Disagree	5	5	7	9	1	3	3	6	3	5	4
<b>Student services</b>											
My college provides sufficient space for me to study on campus.											
Strongly Agree	16	26	17	12	32	29	23	5	13	21	23
Agree	43	50	48	43	42	48	50	51	33	45	44
Neutral	17	16	19	18	15	14	16	34	22	17	18
Disagree	17	5	11	16	7	6	7	0	19	11	10
Strongly Disagree	7	3	6	11	3	2	4	10	14	6	5
My college provides sufficient space for me to relax on campus.											
Strongly Agree	12	20	12	7	34	25	22	8	12	18	20
Agree	31	44	41	26	40	42	45	35	28	37	38
Neutral	19	17	21	19	15	19	18	37	23	19	20
Disagree	25	13	17	29	7	9	10	9	21	17	14
Strongly Disagree	14	5	8	19	4	5	5	11	17	10	8



**Table 4**  
**Resource Management**  
**Comprehensive Colleges**

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Seat management</b>					
I would like my college to offer courses with fewer students.					
Strongly Agree	23	14	19	17	18
Agree	13	25	24	23	24
Neutral	41	46	41	44	42
Disagree	19	12	12	13	13
Strongly Disagree	3	2	3	3	3
My college provides classrooms that are large enough to handle the number of students enrolled in my class.					
Strongly Agree	19	13	13	14	16
Agree	42	51	40	46	45
Neutral	17	22	21	21	20
Disagree	15	10	16	13	13
Strongly Disagree	6	4	10	6	5
My college offers classes that are about the right size.					
Strongly Agree	15	12	12	13	15
Agree	40	50	43	46	46
Neutral	28	28	27	27	25
Disagree	12	8	13	10	10
Strongly Disagree	4	2	5	4	4
<b>Student services</b>					
My college provides sufficient space for me to study on campus.					
Strongly Agree	14	15	21	17	23
Agree	37	44	45	43	44
Neutral	22	22	19	21	18
Disagree	15	13	9	12	10
Strongly Disagree	12	6	5	7	5
My college provides sufficient space for me to relax on campus.					
Strongly Agree	13	12	19	15	20
Agree	34	36	39	37	38
Neutral	24	26	22	25	20
Disagree	17	16	12	15	14
Strongly Disagree	12	10	7	9	8

**Table 4**  
**Resource Management**  
**Community Colleges**

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Seat management</b>									
I would like my college to offer courses with fewer students.									
Strongly Agree	17	18	11	16	15	14	12	15	18
Agree	24	24	18	29	18	26	27	24	24
Neutral	42	40	45	38	45	45	46	43	42
Disagree	14	14	24	14	18	12	13	14	13
Strongly Disagree	3	4	2	3	3	2	3	3	3
My college provides classrooms that are large enough to handle the number of students enrolled in my class.									
Strongly Agree	22	21	28	22	18	16	22	20	16
Agree	44	39	50	49	39	49	51	45	45
Neutral	20	19	18	15	21	25	19	20	20
Disagree	11	14	3	9	16	8	7	11	13
Strongly Disagree	4	7	1	5	6	2	1	4	5
My college offers classes that are about the right size.									
Strongly Agree	22	21	26	16	19	15	18	19	15
Agree	49	42	52	50	43	52	53	49	46
Neutral	20	23	16	24	26	24	24	23	25
Disagree	6	10	6	7	8	8	3	7	10
Strongly Disagree	2	4	0	3	3	1	1	2	4
<b>Student services</b>									
My college provides sufficient space for me to study on campus.									
Strongly Agree	34	32	27	24	32	19	21	27	23
Agree	46	44	29	46	43	43	39	43	44
Neutral	15	15	20	17	16	23	22	18	18
Disagree	4	5	18	8	6	10	11	7	10
Strongly Disagree	2	3	7	5	3	6	7	4	5
My college provides sufficient space for me to relax on campus.									
Strongly Agree	28	27	23	21	30	17	22	24	20
Agree	40	38	34	42	38	40	37	39	38
Neutral	19	16	30	18	17	23	24	20	20
Disagree	9	13	5	11	8	12	10	10	14
Strongly Disagree	4	7	8	8	7	7	7	6	8

Table 5  
Use of Time (full-time students)  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Attending classes/labs</b>											
0 hours per week	3	3	4	3	3	2	3	29	4	3	3
1 to 5 hours per week	4	9	7	8	15	14	10	19	9	9	13
6 to 10 hours per week	28	29	27	22	31	35	23	25	20	27	25
11 to 20 hours per week	53	48	48	54	41	40	53	10	54	49	46
Over 20 hours per week	12	11	14	13	9	9	12	16	13	12	12
<b>Studying</b>											
0 hours per week	3	1	1	2	3	1	3	0	4	2	4
1 to 5 hours per week	30	35	23	30	35	32	32	20	30	31	37
6 to 10 hours per week	33	32	34	34	34	40	35	28	33	34	32
11 to 20 hours per week	22	20	22	20	18	17	21	30	21	20	17
Over 20 hours per week	12	11	20	14	10	10	10	22	12	13	10
<b>Participating in student activities</b>											
0 hours per week	59	70	57	74	73	74	69	88	67	68	70
1 to 5 hours per week	30	23	34	19	20	20	24	6	27	25	23
6 to 10 hours per week	6	5	5	3	4	4	4	0	5	4	4
11 to 20 hours per week	3	2	2	3	2	1	2	0	1	2	2
Over 20 hours per week	2	1	2	1	1	1	1	6	0	1	1
<b>Participating in CUNY-wide activities</b>											
0 hours per week	75	78	68	77	73	71	77	89	70	74	74
1 to 5 hours per week	20	20	29	21	22	25	20	8	27	22	23
6 to 10 hours per week	3	1	1	1	2	3	2	0	3	2	2
11 to 20 hours per week	1	0	1	0	1	1	1	0	0	1	1
Over 20 hours per week	1	0	0	0	0	1	0	3	0	0	1
<b>Participating in internships</b>											
0 hours per week	73	72	75	76	77	74	76	86	78	75	77
1 to 5 hours per week	10	15	14	11	11	11	11	3	11	12	12
6 to 10 hours per week	5	6	5	6	4	5	6	0	4	5	5
11 to 20 hours per week	8	4	4	4	5	6	4	0	4	5	4
Over 20 hours per week	4	3	2	2	3	4	3	12	2	3	2

Table continued on next page

Table 5 cont'd

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Providing care for other people</b>											
0 hours per week	44	37	37	38	33	25	33	15	30	35	35
1 to 5 hours per week	26	24	30	27	24	26	29	14	26	27	26
6 to 10 hours per week	14	14	14	15	16	15	15	9	14	15	14
11 to 20 hours per week	6	7	7	9	10	10	8	5	9	8	8
Over 20 hours per week										15	16
<b>Doing volunteer work</b>											
0 hours per week	76	69	71	73	71	71	70	62	66	71	72
1 to 5 hours per week	18	22	22	18	19	21	22	29	23	20	20
6 to 10 hours per week	3	5	5	5	6	5	4	3	6	5	5
11 to 20 hours per week	2	3	1	2	2	2	2	2	4	2	2
Over 20 hours per week	1	1	1	1	2	1	1	3	1	1	1
<b>Commute to and from campus</b>											
0 hours per week	5	7	7	4	5	4	7	75	7	6	7
1 to 5 hours per week	30	55	33	35	39	54	52	9	46	42	43
6 to 10 hours per week	40	24	29	36	35	26	27	6	30	31	28
11 to 20 hours per week	20	10	25	20	14	9	10	0	11	16	14
Over 20 hours per week	4	5	6	5	7	6	4	9	7	5	7
<b>Working for pay</b>											
Not working for pay	52	53	58	53	45	45	48	30	54	51	51
0 hours per week	0	1	1	1	1	1	1	0	1	1	1
1 to 20 hours per week	25	27	28	30	24	24	28	2	23	27	25
21 to 34 hours per week	14	12	8	12	19	17	14	14	14	14	14
35 or more hours per week	8	7	4	5	10	14	9	54	8	8	9

Table 5  
Use of Time (full-time students)  
Comprehensive Colleges

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Attending classes/labs</b>					
0 hours per week	4	3	2	3	3
1 to 5 hours per week	22	15	12	15	13
6 to 10 hours per week	24	27	23	25	25
11 to 20 hours per week	37	42	50	44	46
Over 20 hours per week	13	13	13	13	12
<b>Studying</b>					
0 hours per week	3	5	4	4	4
1 to 5 hours per week	39	41	39	40	37
6 to 10 hours per week	34	30	33	32	32
11 to 20 hours per week	14	14	15	15	17
Over 20 hours per week	11	10	9	9	10
<b>Participating in student activities</b>					
0 hours per week	72	76	65	71	70
1 to 5 hours per week	17	19	27	22	23
6 to 10 hours per week	8	3	4	5	4
11 to 20 hours per week	1	1	2	1	2
Over 20 hours per week	2	1	1	1	1
<b>Participating in CUNY-wide activities</b>					
0 hours per week	69	75	70	72	74
1 to 5 hours per week	25	21	26	24	23
6 to 10 hours per week	5	2	3	3	2
11 to 20 hours per week	1	1	1	1	1
Over 20 hours per week	0	0	1	0	1
<b>Participating in internships</b>					
0 hours per week	75	76	78	77	77
1 to 5 hours per week	15	11	11	12	12
6 to 10 hours per week	6	5	4	5	5
11 to 20 hours per week	4	5	4	5	4
Over 20 hours per week	0	3	3	2	2

Table continued on next page

Table 5 cont'd

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Providing care for other people</b>					
0 hours per week	27	41	34	36	35
1 to 5 hours per week	24	25	28	26	26
6 to 10 hours per week	19	13	14	14	14
11 to 20 hours per week	8	7	7	7	8
Over 20 hours per week	23	14	17	17	16
<b>Doing volunteer work</b>					
0 hours per week	66	72	69	70	72
1 to 5 hours per week	22	19	23	21	20
6 to 10 hours per week	6	5	4	5	5
11 to 20 hours per week	4	2	1	2	2
Over 20 hours per week	1	2	2	2	1
<b>Commute to and from campus</b>					
0 hours per week	6	6	7	7	7
1 to 5 hours per week	48	43	55	49	43
6 to 10 hours per week	24	30	20	25	28
11 to 20 hours per week	13	13	11	12	14
Over 20 hours per week	8	7	7	7	7
<b>Working for pay</b>					
Not working for pay	55	0	48	38	51
0 hours per week	1	3	1	1	1
1 to 20 hours per week	23	49	29	32	25
21 to 34 hours per week	12	27	14	17	14
35 or more hours per week	9	21	8	11	9

Table 5  
Use of Time (full-time students)  
Community Colleges

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Attending classes/labs</b>									
0 hours per week	3	4	1	4	3	2	4	3	3
1 to 5 hours per week	18	15	23	21	17	14	17	17	13
6 to 10 hours per week	26	26	25	28	18	22	20	23	25
11 to 20 hours per week	43	44	19	39	44	48	45	44	46
Over 20 hours per week	10	11	32	9	19	14	14	13	12
<b>Studying</b>									
0 hours per week	5	3	1	5	5	5	6	5	4
1 to 5 hours per week	42	46	52	42	46	43	43	43	37
6 to 10 hours per week	30	30	28	31	29	31	32	30	32
11 to 20 hours per week	14	12	13	13	12	13	13	13	17
Over 20 hours per week	9	8	6	9	8	8	6	8	10
<b>Participating in student activities</b>									
0 hours per week	75	71	49	72	72	71	75	73	70
1 to 5 hours per week	20	24	41	19	22	23	19	21	23
6 to 10 hours per week	3	3	4	5	3	4	4	4	4
11 to 20 hours per week	1	2	1	2	2	1	1	1	2
Over 20 hours per week	1	1	5	2	1	1	1	1	1
<b>Participating in CUNY-wide activities</b>									
0 hours per week	78	72	57	68	70	72	73	73	74
1 to 5 hours per week	18	24	41	25	26	24	23	23	23
6 to 10 hours per week	3	2	1	5	3	2	2	3	2
11 to 20 hours per week	1	1	0	2	1	1	1	1	1
Over 20 hours per week	1	1	1	1	0	0	0	1	1
<b>Participating in internships</b>									
0 hours per week	82	80	62	74	82	80	82	80	77
1 to 5 hours per week	10	12	22	16	10	12	13	12	12
6 to 10 hours per week	4	4	5	6	4	4	2	4	5
11 to 20 hours per week	2	3	9	3	2	3	1	3	4
Over 20 hours per week	2	1	2	2	2	2	1	2	2

Table continued on next page

Table 5 cont'd

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Providing care for other people</b>									
0 hours per week	37	28	49	34	36	37	35	35	35
1 to 5 hours per week	26	27	23	22	26	25	26	26	26
6 to 10 hours per week	13	13	8	14	15	14	14	14	14
11 to 20 hours per week	8	7	7	10	7	9	9	8	8
Over 20 hours per week	15	25	13	20	16	15	16	17	16
<b>Doing volunteer work</b>									
0 hours per week	74	76	48	71	71	75	73	73	72
1 to 5 hours per week	18	16	40	22	21	19	20	19	20
6 to 10 hours per week	5	4	5	5	5	3	4	4	5
11 to 20 hours per week	2	2	5	1	2	3	2	2	2
Over 20 hours per week	2	1	2	2	2	1	1	1	1
<b>Commute to and from campus</b>									
0 hours per week	9	8	6	10	8	11	11	9	7
1 to 5 hours per week	38	49	46	48	44	43	45	43	43
6 to 10 hours per week	29	22	28	23	28	25	25	26	28
11 to 20 hours per week	14	12	10	10	12	11	12	12	14
Over 20 hours per week	10	9	9	8	8	9	7	9	7
<b>Working for pay</b>									
Not working for pay	56	54	55	55	60	52	56	55	51
0 hours per week	1	0	0	1	0	1	1	1	1
1 to 20 hours per week	20	20	35	22	22	23	22	21	25
21 to 34 hours per week	13	14	7	12	11	13	14	13	14
35 or more hours per week	10	12	3	11	7	11	7	10	9



Table 6A  
Use of Technology  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Internet access off-campus</b>											
Basic (dial-up)	4	2	5	3	4	4	4	0	5	4	5
Broadband	76	72	76	74	64	69	69	88	65	71	63
Cellular	63	63	64	63	71	67	64	54	63	65	66
Do not access the Internet regularly off campus	1	2	2	2	2	1	3	6	3	2	3
<b>Frequency of college-related technology use</b>											
<b>Blackboard</b>											
Never	2	4	4	1	1	3	3	5	3	3	5
Once/twice a year	2	3	3	2	2	3	3	1	3	3	5
Once/twice a month	5	13	7	8	7	9	10	1	7	8	11
Once/twice a week	40	50	41	44	39	43	47	9	41	43	43
Every day	51	29	45	44	51	42	37	84	46	44	36
<b>Computer lab</b>											
Never	8	14	5	14	10	18	18	81	11	13	13
Once/twice a year	7	12	5	13	9	13	16	9	10	11	11
Once/twice a month	19	22	18	23	20	21	22	4	18	20	20
Once/twice a week	46	39	45	38	44	37	33	4	43	40	41
Every day	20	13	27	13	17	11	11	2	18	16	15
<b>Wireless access on campus</b>											
Never	4	26	6	9	7	24	9	82	10	12	18
Once/twice a year	3	5	3	4	3	6	4	7	4	4	5
Once/twice a month	7	9	6	10	8	8	8	4	8	8	9
Once/twice a week	25	25	25	30	28	25	26	0	34	27	26
Every day	61	35	60	47	55	36	52	8	43	49	43
<b>College-provided software for home use</b>											
Never	44	56	41	52	45	50	52	41	40	48	48
Once/twice a year	9	10	8	9	5	9	11	13	10	9	9
Once/twice a month	15	12	15	10	13	11	13	5	14	13	13
Once/twice a week	20	14	22	18	22	20	17	15	25	19	19
Every day	12	7	14	10	15	11	8	26	11	11	10

Table continued on next page

Table 6A cont'd

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
Courses with online instruction/discussion/interaction											
Never	47	53	49	47	52	41	54	4	42	48	53
Once/twice a year	12	15	13	13	10	15	14	2	11	13	12
Once/twice a month	10	9	9	11	8	5	9	2	11	9	8
Once/twice a week	23	17	21	21	19	27	18	11	25	21	19
Every day	9	5	9	8	11	12	6	80	12	9	8
Library's online services											
Never	32	36	24	24	18	32	32	13	31	28	35
Once/twice a year	18	20	21	18	14	17	20	8	16	18	18
Once/twice a month	27	23	28	27	27	26	25	25	22	26	23
Once/twice a week	18	16	20	24	32	20	17	34	23	21	18
Every day	4	4	7	7	10	6	5	19	7	7	5
Collaboration on-line with classmate											
Never	22	39	28	39	36	46	44	14	39	36	44
Once/twice a year	18	20	19	23	20	17	18	12	20	19	17
Once/twice a month	30	23	27	22	21	18	21	22	19	23	20
Once/twice a week	23	15	19	14	18	17	12	34	17	17	16
Every day	7	4	6	3	4	2	4	18	5	4	4

Table 6A  
Use of Technology  
Comprehensive Colleges

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Internet access off-campus</b>					
Basic (dial-up)	7	6	6	6	5
Broadband	61	66	64	64	63
Cellular	66	67	66	67	66
Do not access the Internet regularly off campus	3	3	4	3	3
<b>Frequency of college-related technology use</b>					
Blackboard					
Never	1	7	6	6	5
Once/twice a year	3	8	6	6	5
Once/twice a month	9	12	16	13	11
Once/twice a week	42	46	46	46	43
Every day	45	27	25	29	36
Computer lab					
Never	6	11	17	12	13
Once/twice a year	9	11	14	12	11
Once/twice a month	19	18	22	20	20
Once/twice a week	49	43	36	42	41
Every day	17	17	12	15	15
Wireless access on campus					
Never	32	44	14	32	18
Once/twice a year	4	7	4	6	5
Once/twice a month	13	9	8	9	9
Once/twice a week	21	19	31	23	26
Every day	30	21	43	30	43
College-provided software for home use					
Never	47	53	46	50	48
Once/twice a year	7	10	10	9	9
Once/twice a month	14	11	15	13	13
Once/twice a week	22	18	19	19	19
Every day	10	9	10	9	10

Table continued on next page

Table 6A cont'd

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
Courses with online instruction/discussion/interaction					
Never	53	54	51	53	53
Once/twice a year	9	13	16	13	12
Once/twice a month	8	8	9	8	8
Once/twice a week	24	21	19	21	19
Every day	6	5	6	5	8
Library's online services					
Never	30	43	40	40	35
Once/twice a year	14	20	20	19	18
Once/twice a month	27	20	21	21	23
Once/twice a week	22	14	15	16	18
Every day	7	3	4	4	5
Collaboration on-line with classmate					
Never	44	39	48	43	44
Once/twice a year	15	18	19	18	17
Once/twice a month	19	19	18	19	20
Once/twice a week	18	19	13	17	16
Every day	4	4	3	3	4

Table 6A  
Use of Technology  
Community Colleges

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Internet access off-campus</b>									
Basic (dial-up)	6	6	7	9	5	8	5	6	5
Broadband	53	53	55	53	52	53	56	53	63
Cellular	69	66	70	64	65	65	66	66	66
Do not access the Internet regularly off campus	4	5	1	4	6	3	4	4	3
<b>Frequency of college-related technology use</b>									
<b>Blackboard</b>									
Never	9	9	46	4	6	8	7	8	5
Once/twice a year	9	6	18	7	7	7	7	7	5
Once/twice a month	15	12	10	10	16	11	15	14	11
Once/twice a week	41	42	10	41	46	41	44	42	43
Every day	26	30	16	37	25	33	28	29	36
<b>Computer lab</b>									
Never	13	9	10	8	18	7	19	13	13
Once/twice a year	12	9	9	10	12	8	13	11	11
Once/twice a month	21	18	14	20	19	17	19	19	20
Once/twice a week	41	42	32	41	37	54	38	42	41
Every day	13	22	35	20	15	14	11	15	15
<b>Wireless access on campus</b>									
Never	17	31	0	19	17	10	20	18	18
Once/twice a year	7	8	5	7	6	5	6	6	5
Once/twice a month	11	10	6	13	10	9	12	11	9
Once/twice a week	24	23	19	25	22	27	30	25	26
Every day	41	28	70	37	45	49	32	40	43
<b>College-provided software for home use</b>									
Never	49	54	26	52	54	41	46	49	48
Once/twice a year	9	5	14	8	8	8	9	8	9
Once/twice a month	14	11	16	12	13	14	15	13	13
Once/twice a week	19	19	20	16	17	25	21	20	19
Every day	10	11	24	12	8	12	9	10	10

Table continued on next page

Table 6A cont'd

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
Courses with online instruction/discussion/interaction									
Never	69	66	40	56	60	51	52	59	53
Once/twice a year	8	10	18	9	11	11	14	10	12
Once/twice a month	5	6	16	8	7	8	10	7	8
Once/twice a week	13	13	13	21	16	22	18	17	19
Every day	6	6	12	7	5	8	7	6	8
Library's online services									
Never	49	38	19	38	42	37	43	42	35
Once/twice a year	16	16	7	16	19	15	20	17	18
Once/twice a month	19	22	28	21	21	23	19	21	23
Once/twice a week	12	19	30	20	14	21	14	16	18
Every day	4	5	16	5	4	5	4	4	5
Collaboration on-line with classmate									
Never	56	59	10	43	53	50	52	53	44
Once/twice a year	14	11	14	13	16	14	17	14	17
Once/twice a month	15	15	36	21	14	17	16	16	20
Once/twice a week	12	11	26	18	13	14	13	13	16
Every day	3	4	14	5	4	4	3	4	4

Table 6B  
Attitude toward Technology Offerings  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Preferred means for receiving</b>											
Information about financial aid											
Email	86	84	80	84	79	78	77	90	68	81	78
Text messages	2	3	2	3	3	4	4	2	6	3	4
Social networking (Facebook, Twitter, etc.)	1	0	0	1	1	0	0	1	0	1	1
CUNY website	5	6	6	8	9	9	9	3	12	8	8
Mail	5	7	11	5	7	9	10	4	15	8	9
Information about courses, lectures, conferences, etc.											
Email	87	88	81	84	81	80	79	90	72	83	79
Text messages	2	2	4	3	4	4	5	2	6	4	4
Social networking (Facebook, Twitter, etc.)	1	0	2	1	1	1	1	1	0	1	1
CUNY website	7	7	11	10	12	11	11	7	17	11	12
Mail	2	2	2	1	2	3	4	0	4	2	3
Information about social events, student services, clubs, athletics, etc.											
Email	81	82	78	80	79	79	76	87	72	79	77
Text messages	3	4	3	3	5	4	6	1	5	4	5
Social networking (Facebook, Twitter, etc.)	8	4	8	6	4	3	7	3	3	6	4
CUNY website	7	9	8	10	10	11	9	9	16	10	11
Mail	1	1	1	2	1	2	2	0	4	2	3
CUNY Alert											
Email	46	46	31	37	34	36	35	58	36	38	42
Text messages	49	50	63	56	61	57	60	38	52	56	50
Social networking (Facebook, Twitter, etc.)	1	1	1	1	1	0	1	1	1	1	1
CUNY website	3	2	4	6	4	6	4	4	11	5	7
Mail	1	0	1	0	0	1	1	0	0	1	1
IT alerts and updates											
Email	75	75	71	64	61	70	67	78	59	68	66
Text messages	20	19	23	27	31	20	23	18	26	24	23
Social networking (Facebook, Twitter, etc.)	1	1	1	1	1	0	1	1	1	1	1
CUNY website	4	5	5	7	7	8	8	4	14	7	9
Mail	1	0	1	1	1	1	1	0	1	1	1

Table continued on next page

Table 6B cont'd

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Preferred means for communication with</b>											
Classmates or fellow students											
Email	31	31	24	31	23	26	24	55	18	27	23
Text messages	38	41	47	38	50	41	47	7	52	43	45
Social networking (Facebook, Twitter, etc.)	9	4	5	6	3	2	5	1	2	5	4
Blackboard	1	1	1	1	3	4	2	33	3	2	2
In-person	20	22	20	22	20	24	20	2	22	21	23
Phone	2	1	2	1	1	4	2	2	3	2	3
Faculty											
Email	74	70	74	70	69	69	73	83	60	71	66
Text messages	1	1	1	1	2	1	1	2	2	1	2
Social networking (Facebook, Twitter, etc.)	1	0	0	0	1	0	0	1	1	0	1
Blackboard	2	2	2	3	3	5	3	10	7	3	4
In-person	21	26	22	25	24	24	21	3	28	23	25
Phone	1	1	1	1	1	2	1	2	2	1	2
Administrative personnel											
Email	55	50	53	54	54	46	51	76	45	52	50
Text messages	1	1	0	1	2	0	1	1	2	1	1
Social networking (Facebook, Twitter, etc.)	0	0	0	0	0	0	0	1	1	0	1
Blackboard	1	1	1	1	1	1	2	2	4	1	2
In-person	35	37	37	34	34	40	36	3	39	36	37
Phone	8	11	8	9	9	13	11	17	9	10	10
<b>Attitude toward technology offerings</b>											
My college offers adequate wireless access on campus.											
Strongly Agree	28	14	13	15	28	33	24	25	28	22	25
Agree	43	36	44	42	40	39	45	29	43	42	40
Neutral	14	19	18	19	14	17	16	43	18	17	18
Disagree	10	18	17	15	10	6	9	0	6	12	10
Strongly Disagree	6	13	9	9	8	4	6	2	5	8	7
My college offers adequate access to lab software for home use.											
Strongly Agree	14	9	7	9	20	19	12	27	13	13	15
Agree	31	31	31	27	35	36	30	39	35	32	33
Neutral	37	39	40	40	30	32	39	27	31	36	35
Disagree	10	12	13	15	9	9	11	6	11	11	10
Strongly Disagree	8	9	10	9	6	4	8	0	10	8	6

Table continued on next page



Table 6B cont'd

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%		%	%	%
My college offers adequate access to lab software on campus.											
Strongly Agree	29	25	16	16	36	29	20	20	18	24	27
Agree	48	46	53	47	44	48	46	36	43	47	46
Neutral	18	24	23	26	16	20	25	38	25	22	21
Disagree	3	4	6	8	2	3	6	6	8	5	4
Strongly Disagree	2	1	3	3	2	1	3	0	6	2	2
My college offers adequate meeting space with multimedia access.											
Strongly Agree	17	17	17	11	26	22	15	20	9	17	18
Agree	44	47	44	43	43	43	39	32	32	43	41
Neutral	26	28	26	27	23	28	33	46	34	28	29
Disagree	8	5	10	12	5	6	9	0	16	9	8
Strongly Disagree	5	2	3	6	2	2	4	2	9	4	3
My college offers adequate access to printing.											
Strongly Agree	35	28	34	15	43	31	17	13	29	28	32
Agree	47	45	44	41	41	43	37	24	40	42	42
Neutral	11	16	13	19	11	16	22	51	15	16	15
Disagree	4	6	6	15	4	6	14	11	11	9	7
Strongly Disagree	3	5	3	10	2	3	9	0	6	5	4
My college offers adequate online storage space for course-related files.											
Strongly Agree	13	11	13	9	20	18	12	24	17	14	15
Agree	33	27	38	29	29	35	33	32	39	33	33
Neutral	38	42	36	42	35	37	38	30	30	38	38
Disagree	9	13	8	12	11	7	10	11	11	10	9
Strongly Disagree	7	6	5	8	5	3	6	3	4	6	5
My college offers help desk service during the hours I need.											
Strongly Agree	19	18	16	11	24	27	14	18	20	18	22
Agree	45	45	44	41	41	41	38	55	42	42	42
Neutral	25	28	31	32	24	22	34	21	25	28	26
Disagree	7	6	5	9	6	7	8	5	8	7	6
Strongly Disagree	4	3	4	7	5	4	5	1	6	5	4

Table 6B  
Attitude toward Technology Offerings  
Comprehensive Colleges

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Preferred means for receiving</b>					
Information about financial aid					
Email	64	78	72	74	78
Text messages	4	4	5	5	4
Social networking (Facebook, Twitter, etc.)	1	1	1	1	1
CUNY website	11	5	9	8	8
Mail	20	12	14	14	9
Information about courses, lectures, conferences, etc.					
Email	68	80	75	77	79
Text messages	7	4	6	5	4
Social networking (Facebook, Twitter, etc.)	0	1	2	1	1
CUNY website	17	10	12	12	12
Mail	9	5	5	6	3
Information about social events, student services, clubs, athletics, etc.					
Email	70	79	72	75	77
Text messages	7	5	8	6	5
Social networking (Facebook, Twitter, etc.)	2	3	4	3	4
CUNY website	16	10	12	12	11
Mail	5	4	4	4	3
CUNY Alert					
Email	41	47	31	41	42
Text messages	46	44	63	51	50
Social networking (Facebook, Twitter, etc.)	0	1	1	1	1
CUNY website	12	6	5	7	7
Mail	1	1	1	1	1
IT alerts and updates					
Email	54	65	58	61	66
Text messages	31	24	33	28	23
Social networking (Facebook, Twitter, etc.)	1	1	1	1	1
CUNY website	11	8	7	8	9
Mail	2	1	2	2	1

Table continued on next page

Table 6B cont'd

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Preferred means for communication with</b>					
Classmates or fellow students					
Email	19	27	17	22	23
Text messages	46	47	50	48	45
Social networking (Facebook, Twitter, etc.)	1	4	6	4	4
Blackboard	2	1	1	1	2
In-person	24	19	23	21	23
Phone	8	2	2	3	3
Faculty					
Email	55	68	65	64	66
Text messages	2	2	3	2	2
Social networking (Facebook, Twitter, etc.)	1	1	1	1	1
Blackboard	5	5	4	5	4
In-person	34	23	26	26	25
Phone	3	2	2	2	2
Administrative personnel					
Email	38	54	46	49	50
Text messages	2	2	2	2	1
Social networking (Facebook, Twitter, etc.)	0	1	0	1	1
Blackboard	2	2	1	2	2
In-person	47	33	39	37	37
Phone	11	9	12	10	10
<b>Attitude toward technology offerings</b>					
My college offers adequate wireless access on campus.					
Strongly Agree	30	11	23	18	25
Agree	35	31	44	36	40
Neutral	19	25	18	22	18
Disagree	9	15	9	12	10
Strongly Disagree	6	18	6	12	7
My college offers adequate access to lab software for home use.					
Strongly Agree	17	10	16	13	15
Agree	30	29	35	31	33
Neutral	31	39	34	36	35
Disagree	13	13	10	12	10
Strongly Disagree	9	9	5	8	6

Table continued on next page

Table 6B cont'd

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
My college offers adequate access to lab software on campus.					
Strongly Agree	27	24	25	25	27
Agree	46	45	45	45	46
Neutral	19	23	23	22	21
Disagree	6	5	6	5	4
Strongly Disagree	2	3	2	3	2
My college offers adequate meeting space with multimedia access.					
Strongly Agree	13	13	19	15	18
Agree	35	38	41	39	41
Neutral	34	35	29	33	29
Disagree	12	9	9	10	8
Strongly Disagree	7	4	3	4	3
My college offers adequate access to printing.					
Strongly Agree	37	28	28	30	32
Agree	39	44	44	43	42
Neutral	13	17	18	17	15
Disagree	8	7	8	7	7
Strongly Disagree	3	4	2	3	4
My college offers adequate online storage space for course-related files.					
Strongly Agree	15	11	15	13	15
Agree	31	29	33	30	33
Neutral	39	43	37	41	38
Disagree	8	10	9	9	9
Strongly Disagree	7	7	6	6	5
My college offers help desk service during the hours I need.					
Strongly Agree	21	17	22	19	22
Agree	41	40	42	41	42
Neutral	26	31	24	28	26
Disagree	7	7	8	7	6
Strongly Disagree	5	6	4	5	4

Table 6B  
Attitude toward Technology Offerings  
Community Colleges

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Preferred means for receiving</b>									
Information about financial aid									
Email	84	79	85	77	72	76	76	78	78
Text messages	3	3	3	5	4	5	4	4	4
Social networking (Facebook, Twitter, etc.)	0	1	0	0	1	1	1	1	1
CUNY website	7	9	10	10	11	11	10	9	8
Mail	6	7	2	8	11	7	9	8	9
Information about courses, lectures, conferences, etc.									
Email	83	78	83	73	70	75	73	76	79
Text messages	4	4	8	5	5	6	6	5	4
Social networking (Facebook, Twitter, etc.)	1	2	0	1	1	1	1	1	1
CUNY website	11	13	9	18	17	15	15	14	12
Mail	2	3	0	4	6	3	5	4	3
Information about social events, student services, clubs, athletics, etc.									
Email	81	78	78	71	69	76	73	76	77
Text messages	3	4	8	7	5	5	6	5	5
Social networking (Facebook, Twitter, etc.)	3	3	4	3	5	3	2	3	4
CUNY website	11	13	9	16	17	13	15	13	11
Mail	2	2	0	4	4	3	3	3	3
CUNY Alert									
Email	55	47	52	40	41	48	39	46	42
Text messages	36	41	41	46	46	42	48	42	50
Social networking (Facebook, Twitter, etc.)	1	1	1	1	1	1	2	1	1
CUNY website	7	10	5	11	11	9	11	9	7
Mail	1	1	1	2	1	0	1	1	1
IT alerts and updates									
Email	72	71	59	61	57	64	57	65	66
Text messages	16	15	31	22	25	22	25	21	23
Social networking (Facebook, Twitter, etc.)	1	2	0	1	3	1	2	2	1
CUNY website	10	11	9	12	13	11	14	12	9
Mail	1	1	1	3	2	2	2	2	1

Table continued on next page

Table 6B cont'd

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%		%	%	%	%	%	%
<b>Preferred means for communication with</b>									
Classmates or fellow students									
Email	22	18	17	18	18	23	17	20	23
Text messages	46	46	48	47	43	41	47	45	45
Social networking (Facebook, Twitter, etc.)	4	3	7	3	7	3	4	4	4
Blackboard	2	1	0	2	2	2	1	2	2
In-person	24	27	25	25	28	29	27	27	23
Phone	3	5	2	6	2	3	3	3	3
Faculty									
Email	64	61	66	59	62	61	64	62	66
Text messages	2	2	5	3	2	1	2	2	2
Social networking (Facebook, Twitter, etc.)	1	1	0	0	1	0	1	1	1
Blackboard	3	5	0	6	4	6	4	4	4
In-person	27	27	23	29	29	29	26	28	25
Phone	2	3	5	2	2	3	3	3	2
Administrative personnel									
Email	49	45	57	43	44	48	48	47	50
Text messages	2	1	1	3	2	1	1	2	1
Social networking (Facebook, Twitter, etc.)	1	1	0	0	1	1	1	1	1
Blackboard	2	2	0	2	2	2	2	2	2
In-person	37	39	34	42	40	41	34	38	37
Phone	10	11	8	9	11	7	13	10	10
<b>Attitude toward technology offerings</b>									
My college offers adequate wireless access on campus.									
Strongly Agree	36	23	53	30	32	30	30	31	25
Agree	38	36	32	41	39	44	42	40	40
Neutral	17	21	11	18	19	18	19	18	18
Disagree	6	10	2	9	8	5	5	7	10
Strongly Disagree	3	9	2	2	3	3	3	4	7
My college offers adequate access to lab software for home use.									
Strongly Agree	21	18	28	19	20	18	18	19	15
Agree	34	33	26	33	33	36	38	35	33
Neutral	33	32	32	33	32	35	34	33	35
Disagree	9	10	9	11	10	8	7	9	10
Strongly Disagree	3	7	4	4	5	2	3	4	6

Table continued on next page

Table 6B cont'd

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
My college offers adequate access to lab software on campus.									
Strongly Agree	33	34	55	32	35	26	29	31	27
Agree	46	45	32	45	42	49	48	46	46
Neutral	18	16	12	19	19	20	20	19	21
Disagree	3	3	0	3	3	3	3	3	4
Strongly Disagree	1	2	1	1	1	1	1	1	2
My college offers adequate meeting space with multimedia access.									
Strongly Agree	24	26	44	20	26	17	18	22	18
Agree	42	43	29	41	39	41	39	41	41
Neutral	28	24	24	31	28	32	34	29	29
Disagree	4	5	0	6	6	7	7	6	8
Strongly Disagree	2	2	4	2	2	3	2	2	3
My college offers adequate access to printing.									
Strongly Agree	38	41	58	43	41	37	37	39	32
Agree	39	42	32	41	40	41	42	41	42
Neutral	16	11	7	11	14	16	15	14	15
Disagree	5	4	0	3	4	5	4	4	7
Strongly Disagree	2	2	3	2	2	2	1	2	4
My college offers adequate online storage space for course-related files.									
Strongly Agree	19	20	37	17	22	14	18	18	15
Agree	34	39	29	31	31	33	35	34	33
Neutral	37	30	29	44	33	42	38	37	38
Disagree	7	7	1	6	10	8	6	7	9
Strongly Disagree	3	4	3	2	4	4	3	3	5
My college offers help desk service during the hours I need.									
Strongly Agree	28	30	54	31	33	19	26	27	22
Agree	43	42	27	44	39	41	41	42	42
Neutral	21	18	16	18	20	30	26	23	26
Disagree	5	5	1	5	5	6	5	5	6
Strongly Disagree	3	4	1	2	3	4	2	3	4

**Table 7**  
**Availability of Courses**  
**Senior Colleges**

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>I would like my college to offer more courses in the evening.</b>											
Strongly Agree	25	26	18	20	19	33	23	25	26	23	22
Agree	22	22	21	23	21	23	23	15	23	22	23
Neutral	41	39	45	43	45	33	40	51	37	41	41
Disagree	8	9	10	10	11	7	9	5	8	9	9
Strongly Disagree	3	4	6	4	4	4	4	4	6	4	4
<b>I would like my college to offer more courses on the weekend.</b>											
Strongly Agree	18	21	14	16	16	27	21	26	22	19	18
Agree	18	17	14	18	13	21	19	10	22	17	18
Neutral	47	43	47	47	47	35	42	54	33	44	44
Disagree	10	12	15	13	15	10	11	6	11	12	12
Strongly Disagree	6	8	10	6	9	7	7	4	12	8	8
<b>I would like my college to offer more fully online courses.</b>											
Strongly Agree	22	19	15	18	21	21	24	32	21	20	19
Agree	19	21	18	19	19	22	20	32	21	20	20
Neutral	34	34	36	36	40	35	35	27	33	35	37
Disagree	14	15	17	16	12	13	13	6	15	14	15
Strongly Disagree	12	11	14	10	7	8	8	4	10	10	9
<b>I would like my college to offer more hybrid courses.</b>											
Strongly Agree	23	18	16	17	19	19	19	13	22	19	18
Agree	27	29	23	26	25	29	29	34	32	27	27
Neutral	31	34	34	35	36	35	31	28	29	33	35
Disagree	11	11	16	14	15	11	14	20	11	13	13
Strongly Disagree	8	8	11	8	6	6	8	6	7	8	7

Table continued on next page



Table 7 cont'd

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>I was able to register for every course I wanted to take.</b>	54	62	61	56	67	70	63	86	65	62	66
<b>I was not able to register for one or more courses.</b>	46	38	39	44	33	30	37	14	35	38	34
<b>I could not register for...</b> (multiple responses allowed)											
A course that would have satisfied a "Gen Ed" (distribution or core) requirement	35	37	30	52	42	35	31	30	41	38	35
A course required to enter my major	42	26	27	31	25	31	26	7	39	31	32
A course required for my major, itself	50	61	63	51	56	59	59	39	52	56	52
A course required to graduate	31	23	24	33	24	32	25	13	21	27	25
An elective course	22	20	27	20	28	15	22	15	18	22	21
<b>I was not able to register for the course because...*</b>											
Course was not offered at all this semester	7	15	8	18	16	23	16	62	18	15	14
No seats available when I registered	55	49	64	56	42	38	47	22	50	51	48
No seats available when I was able to take the class	16	15	14	13	21	20	20	7	13	16	16
No seats available when I wanted to take the class	6	4	5	5	7	5	5	9	5	5	7
I could not get the necessary perr	16	18	8	8	14	13	12	0	13	12	15

\*If more than one course was selected in the preceding item, respondents were asked to answer this question for the first type of course selected.

**Table 7**  
**Availability of Courses**  
**Comprehensive Colleges**

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>I would like my college to offer more courses in the evening.</b>					
Strongly Agree	23	22	23	22	22
Agree	20	25	24	24	23
Neutral	42	41	38	41	41
Disagree	11	8	10	9	9
Strongly Disagree	4	3	5	4	4
<b>I would like my college to offer more courses on the weekend.</b>					
Strongly Agree	18	18	17	18	18
Agree	17	18	14	17	18
Neutral	43	45	41	43	44
Disagree	14	12	15	13	12
Strongly Disagree	8	7	13	9	8
<b>I would like my college to offer more fully online courses.</b>					
Strongly Agree	22	18	16	18	19
Agree	14	22	21	21	20
Neutral	33	38	39	38	37
Disagree	17	15	15	15	15
Strongly Disagree	13	7	9	9	9
<b>I would like my college to offer more hybrid courses.</b>					
Strongly Agree	20	19	17	18	18
Agree	26	31	24	28	27
Neutral	33	36	37	36	35
Disagree	15	10	16	12	13
Strongly Disagree	6	5	7	6	7

Table continued on next page

Table 7 cont'd

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
I was able to register for every course I wanted to take.	70	62	62	63	66
I was not able to register for one or more courses.	30	38	38	37	34
<b>I could not register for...</b> <b>(multiple responses allowed)</b>					
A course that would have satisfied a "Gen Ed" (distribution or core) requirement	26	27	37	30	35
A course required to enter my major	31	29	36	32	32
A course required for my major, itself	50	62	57	59	52
A course required to graduate	28	0	22	11	25
An elective course	21	19	22	20	21
<b>I was not able to register for the course because...*</b>					
Course was not offered at all this semester	29	10	12	13	14
No seats available when I registered	22	43	55	45	48
able to take the class	10	17	14	15	16
No seats available when I wanted to take the class	12	7	6	8	7
I could not get the necessary permis	26	23	12	20	15

\*If more than one course was selected in the preceding item, respondents were asked to answer this question for the first type of course selected.

**Table 7**  
**Availability of Courses**  
**Community Colleges**

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>I would like my college to offer more courses in the evening.</b>									
Strongly Agree	21	25	10	24	19	19	20	21	22
Agree	26	26	21	29	20	24	24	24	23
Neutral	41	39	39	39	48	45	42	43	41
Disagree	8	7	20	7	10	9	9	9	9
Strongly Disagree	4	2	10	1	4	3	5	3	4
<b>I would like my college to offer more courses on the weekend.</b>									
Strongly Agree	19	23	8	18	16	16	16	18	18
Agree	19	20	23	24	19	18	16	19	18
Neutral	43	42	36	44	43	48	47	45	44
Disagree	12	9	20	8	15	13	13	12	12
Strongly Disagree	7	5	13	6	7	5	8	7	8
<b>I would like my college to offer more fully online courses.</b>									
Strongly Agree	16	18	14	14	18	14	20	17	19
Agree	19	21	12	24	17	19	20	20	20
Neutral	40	40	36	36	39	41	37	39	37
Disagree	16	14	24	17	18	15	16	16	15
Strongly Disagree	8	8	14	11	8	10	7	9	9
<b>I would like my college to offer more hybrid courses.</b>									
Strongly Agree	15	20	8	14	19	15	17	17	18
Agree	27	28	28	28	24	25	27	27	27
Neutral	39	35	43	40	37	40	38	38	35
Disagree	12	11	13	11	15	13	12	12	13
Strongly Disagree	6	6	8	6	5	6	5	6	7

Table continued on next page

Table 7 cont'd

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
I was able to register for every course I wanted to take.	70	77	81	78	72	69	73	72	66
I was not able to register for one or more courses.	30	23	19	22	28	31	27	28	34
I could not register for... (multiple responses allowed)									
A course that would have satisfied a "Gen Ed" (distribution or core) requirement	34	33	36	30	26	27	34	31	35
A course required to enter my major	30	35	71	46	33	35	33	34	32
A course required for my major, itself	40	46	51	34	45	39	46	42	52
A course required to graduate	28	30	30	25	31	21	29	27	25
An elective course	21	21	21	24	15	18	18	19	21
I was not able to register for the course because...*									
Course was not offered at all this semester	10	15	53	21	10	20	10	14	14
No seats available when I registered	49	30	7	33	51	38	50	44	48
No seats available when I was able to take the class	17	14	0	22	19	14	16	17	16
No seats available when I wanted to take the class	8	10	13	6	5	8	9	8	7
I could not get the necessary perr	15	30	26	18	15	19	15	18	15

\*If more than one course was selected in the preceding item, respondents were asked to answer this question for the first type of course selected.

Table 8  
College Expectations and Experiences at CUNY  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Experience</b>											
Overall social experience											
Very Satisfied	9	11	12	8	19	14	12	15	11	12	14
Satisfied	39	42	41	32	42	47	40	51	38	40	42
Neutral	28	32	31	35	25	31	30	26	33	30	31
Dissatisfied	17	11	13	17	10	5	12	4	12	12	9
Very Dissatisfied	8	4	4	8	4	3	5	4	6	5	4
Overall academic experience											
Very Satisfied	11	13	10	11	23	16	14	28	10	14	15
Satisfied	49	48	46	46	52	54	49	53	43	49	49
Neutral	23	23	27	24	18	20	23	9	26	23	24
Dissatisfied	12	11	12	14	6	7	9	6	14	11	9
Very Dissatisfied	6	4	5	5	2	3	4	3	7	4	3
Value of education for the price I am paying											
Very Satisfied	27	20	20	21	26	22	22	33	14	22	20
Satisfied	34	32	37	36	40	42	37	39	30	36	37
Neutral	23	24	24	24	20	24	22	15	27	23	25
Dissatisfied	11	17	12	13	10	10	12	9	18	12	12
Very Dissatisfied	6	7	6	6	4	2	6	5	11	6	6
Would choose to attend current college if to start over											
Definitely yes	26	21	17	18	38	27	23	42	10	23	22
Probably yes	32	37	33	33	33	37	38	33	23	34	33
Not Sure	19	18	21	22	15	18	17	11	24	19	20
Probably no	15	14	18	17	10	10	13	9	23	15	15
Definitely no	8	9	11	10	3	7	8	6	20	9	10
Primary means of commuting											
Subway	84	38	78	87	84	41	10	60	45	60	58
Bus	5	29	6	4	3	21	36	1	27	15	19
Driving/Car	2	19	5	1	5	27	45	15	23	15	16
Bicycle	0	2	0	0	0	0	1	1	0	0	1
Walking	2	11	8	3	1	9	6	18	4	5	4
Railroad	7	1	3	5	7	1	2	4	1	4	2

Table continued on next page

Table 8 cont'd

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
From where do you commute to campus											
Home	79	83	89	85	86	65	82	30	80	81	81
Work	19	15	8	14	13	33	16	36	19	17	17
Other	2	2	3	2	1	2	2	35	1	2	2
To where do you commute from campus after school											
Home	74	73	80	74	68	77	74	54	73	74	72
Work	17	19	15	20	27	18	21	13	21	20	22
Other	8	7	5	5	5	5	5	33	6	6	6
<b>Expectation</b>											
My college provides adequate advisement in choosing a major.											
Strongly Agree	11	11	7	7	20	15	10	33	11	11	15
Agree	32	30	30	29	36	34	32	42	29	32	34
Neutral	25	28	29	26	22	26	28	13	24	26	25
Disagree	19	20	19	23	14	16	18	5	18	19	16
Strongly Disagree	12	11	14	15	8	9	12	7	17	12	11
My college encourages me to attend full-time.											
Strongly Agree	17	19	14	13	29	20	17	16	14	18	20
Agree	35	38	39	36	39	34	34	37	35	36	37
Neutral	32	30	32	31	23	31	34	33	30	31	29
Disagree	11	9	10	13	6	11	10	6	12	10	9
Strongly Disagree	4	4	5	8	3	4	6	8	8	5	4
My college encourages me to take online courses.											
Strongly Agree	4	3	1	2	9	8	3	41	4	4	5
Agree	8	9	5	5	12	19	7	28	11	9	11
Neutral	39	46	42	36	42	44	40	21	39	41	42
Disagree	31	30	35	37	28	23	33	6	32	31	29
Strongly Disagree	18	11	16	19	9	7	17	4	15	14	12
My college encourages me to take hybrid courses.											
Strongly Agree	4	3	1	2	7	6	3	12	5	4	5
Agree	11	9	6	7	11	17	8	18	14	10	12
Neutral	42	48	44	39	47	47	42	47	41	44	45
Disagree	27	30	32	34	25	23	31	13	28	29	27
Strongly Disagree	15	11	16	18	9	7	17	11	13	14	12
My college clearly communicates degree requirements.											
Strongly Agree	16	12	10	10	23	17	12	39	12	14	16
Agree	34	31	33	31	31	37	33	42	30	33	34
Neutral	23	24	27	23	21	21	27	10	25	24	24
Disagree	16	18	16	17	14	14	16	6	14	16	14
Strongly Disagree	12	15	14	18	11	11	13	4	18	14	12

Table 8  
College Expectations and Experiences at CUNY  
Comprehensive Colleges

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Experience</b>					
Overall social experience					
Very Satisfied	19	10	14	13	14
Satisfied	37	43	43	42	42
Neutral	32	35	29	33	31
Dissatisfied	9	9	9	9	9
Very Dissatisfied	3	3	5	4	4
Overall academic experience					
Very Satisfied	14	10	14	12	15
Satisfied	47	47	46	46	49
Neutral	21	29	27	27	24
Dissatisfied	11	11	9	11	9
Very Dissatisfied	7	3	4	4	3
Value of education for the price I am paying					
Very Satisfied	16	13	17	15	20
Satisfied	29	35	36	34	37
Neutral	30	30	28	29	25
Dissatisfied	14	14	12	13	12
Very Dissatisfied	11	8	7	8	6
Would choose to attend current college if to start over					
Definitely yes	18	12	17	14	22
Probably yes	23	31	32	30	33
Not Sure	16	24	25	23	20
Probably no	23	21	15	19	15
Definitely no	19	12	11	13	10
Primary means of commuting					
Subway	59	87	8	53	58
Bus	16	4	33	17	19
Driving/car pool	12	5	55	24	16
Bicycle	1	1	0	1	1
Walking	12	1	4	4	4
Railroad	1	1	0	1	2

Table continued on next page



Table 8 cont'd

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
From where do you commute to campus					
Home	79	82	81	81	81
Work	20	17	16	17	17
Other	2	1	3	2	2
To where do you commute from campus after school					
Home	74	74	73	74	72
Work	20	19	21	20	22
Other	6	7	6	6	6
<b>Expectation</b>					
My college provides adequate advisement in choosing a major.					
Strongly Agree	14	11	14	12	15
Agree	28	35	37	35	34
Neutral	26	30	22	27	25
Disagree	17	15	14	15	16
Strongly Disagree	15	10	13	12	11
My college encourages me to attend full-time.					
Strongly Agree	19	16	19	17	20
Agree	33	37	39	37	37
Neutral	26	33	28	30	29
Disagree	17	11	10	11	9
Strongly Disagree	4	4	5	4	4
My college encourages me to take online courses.					
Strongly Agree	5	5	4	5	5
Agree	8	12	11	11	11
Neutral	42	46	43	45	42
Disagree	38	27	28	29	29
Strongly Disagree	8	10	14	11	12
My college encourages me to take hybrid courses.					
Strongly Agree	5	5	5	5	5
Agree	11	12	11	12	12
Neutral	48	48	43	46	45
Disagree	29	26	28	27	27
Strongly Disagree	6	10	13	10	12
My college clearly communicates degree requirements.					
Strongly Agree	16	14	13	14	16
Agree	31	35	33	34	34
Neutral	24	26	24	25	24
Disagree	14	15	15	15	14
Strongly Disagree	15	10	15	13	12

**Table 8**  
**College Expectations and Experiences at CUNY**  
**Community Colleges**

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Experience</b>									
Overall social experience									
Very Satisfied	18	18	30	20	18	13	19	17	14
Satisfied	45	45	36	45	43	47	43	45	42
Neutral	29	28	28	29	30	32	31	30	31
Dissatisfied	5	6	4	5	6	5	4	5	9
Very Dissatisfied	3	3	2	2	4	3	2	3	4
Overall academic experience									
Very Satisfied	19	20	29	18	25	13	20	19	15
Satisfied	49	46	37	51	48	56	48	50	49
Neutral	23	23	26	24	20	23	25	23	24
Dissatisfied	7	7	5	6	6	6	6	6	9
Very Dissatisfied	2	5	3	1	2	2	1	2	3
Value of education for the price I am paying									
Very Satisfied	19	18	26	21	29	17	21	21	20
Satisfied	40	37	40	40	38	37	37	38	37
Neutral	26	23	23	26	23	29	29	26	25
Dissatisfied	10	14	9	9	6	11	9	10	12
Very Dissatisfied	5	8	1	4	4	6	4	5	6
Would choose to attend current college if to start over									
Definitely yes	23	20	30	31	32	23	22	25	22
Probably yes	33	28	29	33	33	34	32	33	33
Not Sure	20	21	19	15	18	24	21	20	20
Probably no	15	18	16	13	10	11	15	14	15
Definitely no	9	13	7	7	7	8	9	9	10
Primary means of commuting									
Subway	93	30	87	69	37	83	7	58	58
Bus	2	42	6	18	38	8	57	24	19
Driving/car pool	1	15	1	5	21	6	33	13	16
Bicycle	1	1	0	0	1	1	1	1	1
Walking	2	11	6	7	1	2	2	3	4
Railroad	2	1	0	0	0	1	0	1	2

Table continued on next page

Table 8 cont'd

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
From where do you commute to campus									
Home	80	78	91	78	86	84	82	82	81
Work	19	20	4	21	13	14	16	17	17
Other	1	1	5	2	1	2	1	1	2
To where do you commute from campus after school									
Home	68	69	66	69	68	66	69	68	72
Work	25	24	22	25	26	28	23	25	22
Other	7	7	13	6	6	6	8	7	6
<b>Expectation</b>									
My college provides adequate advisement in choosing a major.									
Strongly Agree	20	20	38	20	22	15	22	20	15
Agree	35	31	33	36	36	35	37	35	34
Neutral	25	21	27	24	22	26	24	24	25
Disagree	12	15	1	13	11	14	11	12	16
Strongly Disagree	8	13	1	7	8	10	6	8	11
My college encourages me to attend full-time.									
Strongly Agree	25	22	40	20	29	23	24	24	20
Agree	36	34	41	38	39	42	41	39	37
Neutral	27	26	19	29	26	27	26	27	29
Disagree	7	9	0	9	3	5	6	6	9
Strongly Disagree	4	8	0	4	2	3	3	4	4
My college encourages me to take online courses.									
Strongly Agree	8	5	2	5	5	4	6	6	5
Agree	16	11	18	15	11	14	15	14	11
Neutral	43	37	35	41	44	44	46	43	42
Disagree	24	31	32	28	29	30	24	27	29
Strongly Disagree	8	16	13	12	12	9	9	10	12
My college encourages me to take hybrid courses.									
Strongly Agree	8	5	5	4	6	4	6	6	5
Agree	14	10	17	17	13	13	14	14	12
Neutral	48	41	47	44	46	48	50	47	45
Disagree	21	27	21	22	24	27	21	23	27
Strongly Disagree	8	16	10	13	11	8	9	10	12
My college clearly communicates degree requirements.									
Strongly Agree	22	21	16	21	22	18	20	20	16
Agree	35	35	40	40	36	37	40	37	34
Neutral	24	20	41	19	23	26	23	23	24
Disagree	11	12	3	11	10	11	10	11	14
Strongly Disagree	8	11	0	10	10	9	8	9	12

Table 9A  
Satisfaction with Academic Support Services  
Senior Colleges

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:											
Academic advising											
Very Satisfied	11	11	14	12	27	17	14	58	12	15	19
Satisfied	38	36	35	34	33	37	37	32	35	35	37
Neutral	24	25	21	21	19	20	26	4	21	22	21
Dissatisfied	15	17	17	18	12	15	14	4	14	15	13
Very Dissatisfied	12	11	13	15	8	11	10	2	17	12	11
Tutoring services											
Very Satisfied	15	11	10	10	27	17	9	33	9	14	17
Satisfied	33	33	30	29	36	32	28	32	39	32	35
Neutral	38	36	37	40	27	36	44	20	32	36	33
Dissatisfied	9	10	14	11	6	7	10	14	9	10	9
Very Dissatisfied	6	10	10	11	4	7	9	2	11	8	6
Learning labs											
Very Satisfied	13	12	10	12	24	15	9	25	9	14	17
Satisfied	34	29	30	34	37	36	31	39	34	33	36
Neutral	41	44	42	39	31	39	47	23	40	40	36
Dissatisfied	7	9	9	8	4	6	7	11	8	7	7
Very Dissatisfied	4	5	8	8	3	4	6	2	9	6	5

Table 9A  
Satisfaction with Academic Support Services  
Comprehensive Colleges

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Indicate your level of satisfaction with each of the services listed below:</b>					
Academic advising					
Very Satisfied	20	13	20	16	19
Satisfied	28	37	36	35	37
Neutral	22	26	21	24	21
Dissatisfied	18	14	12	14	13
Very Dissatisfied	12	10	12	11	11
Tutoring services					
Very Satisfied	17	11	16	14	17
Satisfied	34	35	35	35	35
Neutral	27	38	34	35	33
Dissatisfied	11	10	9	10	9
Very Dissatisfied	11	6	6	7	6
Learning labs					
Very Satisfied	20	12	14	14	17
Satisfied	38	35	35	35	36
Neutral	26	42	42	39	36
Dissatisfied	9	6	5	6	7
Very Dissatisfied	7	5	4	5	5

Table 9A  
Satisfaction with Academic Support Services  
Community Colleges

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:									
Academic advising									
Very Satisfied	25	23	43	25	27	16	26	24	19
Satisfied	38	38	32	41	35	38	41	38	37
Neutral	19	16	19	17	19	22	19	19	21
Dissatisfied	11	11	6	9	10	13	8	10	13
Very Dissatisfied	8	12	0	7	8	11	6	9	11
Tutoring services									
Very Satisfied	20	21	29	27	23	17	26	22	17
Satisfied	37	36	35	40	36	38	38	37	35
Neutral	30	27	31	22	32	31	29	29	33
Dissatisfied	9	8	4	6	5	9	5	7	9
Very Dissatisfied	5	7	1	4	3	5	2	5	6
Learning labs									
Very Satisfied	21	20	27	24	21	19	26	21	17
Satisfied	37	40	36	42	37	40	38	38	36
Neutral	32	29	33	25	35	29	30	31	36
Dissatisfied	5	7	3	6	5	9	4	6	7
Very Dissatisfied	5	5	1	4	2	4	2	4	5

**Table 9B**  
**Satisfaction with Student Services**  
**Senior Colleges**

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Indicate your level of satisfaction with each of the services listed below:</b>											
Athletic facilities											
Very Satisfied	13	14	10	7	18	19	11	0	10	13	13
Satisfied	38	33	36	32	28	36	32	15	35	34	31
Neutral	37	41	38	41	44	36	44	71	43	41	42
Dissatisfied	9	6	10	12	7	6	8	0	5	8	8
Very Dissatisfied	4	6	5	8	3	2	5	14	8	5	7
Career planning and placement											
Very Satisfied	9	8	7	7	16	10	8	25	5	9	11
Satisfied	30	25	23	27	36	32	23	39	31	28	30
Neutral	37	48	42	42	31	42	47	30	38	41	41
Dissatisfied	15	12	17	15	11	10	13	7	14	14	11
Very Dissatisfied	8	6	11	10	6	6	9	0	12	8	7
Student health services											
Very Satisfied	12	14	9	7	18	19	11	0	6	12	13
Satisfied	30	32	34	31	28	37	32	47	30	32	32
Neutral	50	45	45	46	49	39	50	37	44	46	45
Dissatisfied	5	8	9	9	5	1	4	10	8	6	6
Very Dissatisfied	3	2	3	7	1	4	4	6	12	4	4
Child care services											
Very Satisfied	5	6	4	5	13	14	6	0	8	8	11
Satisfied	15	11	10	12	18	17	18	21	17	15	20
Neutral	76	73	77	77	65	67	71	79	67	72	64
Dissatisfied	2	7	5	2	3	1	2	0	4	3	3
Very Dissatisfied	2	3	4	4	1	1	3	0	4	3	3
Services for students with disabilities											
Very Satisfied	11	8	8	9	15	15	11	0	16	11	14
Satisfied	21	20	19	16	19	23	23	35	21	21	25
Neutral	61	62	62	69	60	57	60	65	59	61	55
Dissatisfied	2	6	7	3	3	3	2	0	2	4	3
Very Dissatisfied	4	3	4	4	2	1	4	0	3	3	3

Table continued on next page

Table 9C cont'd

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
Services for international students											
Very Satisfied	7	5	6	6	13	11	10	0	8	8	11
Satisfied	23	20	18	17	20	20	17	32	22	20	23
Neutral	63	68	67	70	62	64	66	68	61	65	59
Dissatisfied	3	4	7	4	3	2	4	0	4	4	4
Very Dissatisfied	4	3	2	3	2	4	4	0	4	3	4
Veterans Affairs											
Very Satisfied	9	8	5	4	16	12	6	0	12	9	11
Satisfied	15	11	14	13	19	14	19	29	16	16	20
Neutral	72	74	73	78	62	71	71	71	69	71	64
Dissatisfied	0	4	5	2	2	1	1	0	0	2	2
Very Dissatisfied	3	2	4	3	1	1	4	0	2	2	2



**Table 9B**  
**Satisfaction with Student Services**  
**Comprehensive Colleges**

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Indicate your level of satisfaction with each of the services listed below:</b>					
Athletic facilities					
Very Satisfied	7	4	17	9	13
Satisfied	19	13	38	23	31
Neutral	49	42	35	41	42
Dissatisfied	15	15	6	11	8
Very Dissatisfied	11	25	5	16	7
Career planning and placement					
Very Satisfied	6	6	11	8	11
Satisfied	34	24	29	27	30
Neutral	37	46	43	44	41
Dissatisfied	14	14	11	13	11
Very Dissatisfied	9	9	6	8	7
Student health services					
Very Satisfied	12	8	14	11	13
Satisfied	43	28	35	33	32
Neutral	34	52	43	46	45
Dissatisfied	11	7	5	7	6
Very Dissatisfied	1	5	3	4	4
Child care services					
Very Satisfied	9	7	15	10	11
Satisfied	21	20	20	20	20
Neutral	55	65	60	62	64
Dissatisfied	9	4	3	4	3
Very Dissatisfied	6	4	3	4	3
Services for students with disabilities					
Very Satisfied	9	9	18	12	14
Satisfied	28	21	29	25	25
Neutral	53	63	48	57	55
Dissatisfied	4	3	2	3	3
Very Dissatisfied	6	3	3	4	3

Table continued on next page

Table 9C cont'd

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
Services for international students					
Very Satisfied	7	6	10	8	11
Satisfied	22	19	27	22	23
Neutral	58	65	56	61	59
Dissatisfied	7	4	3	4	4
Very Dissatisfied	6	4	4	5	4
Veterans Affairs					
Very Satisfied	8	7	12	9	11
Satisfied	18	18	22	19	20
Neutral	69	68	61	66	64
Dissatisfied	3	3	2	3	2
Very Dissatisfied	2	3	3	3	2

**Table 9B**  
**Satisfaction with Student Services**  
**Community Colleges**

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Indicate your level of satisfaction with each of the services listed below:</b>									
<b>Athletic facilities</b>									
Very Satisfied	13	12	2	13	20	12	15	14	13
Satisfied	28	28	4	35	33	29	36	31	31
Neutral	46	41	38	45	37	50	41	44	42
Dissatisfied	7	8	36	4	7	6	6	7	8
Very Dissatisfied	7	11	19	4	4	3	2	5	7
<b>Career planning and placement</b>									
Very Satisfied	14	14	19	16	19	9	15	14	11
Satisfied	31	32	41	32	35	33	33	33	30
Neutral	42	38	28	38	38	43	41	40	41
Dissatisfied	7	8	10	9	4	8	8	7	11
Very Dissatisfied	6	9	3	4	4	6	3	5	7
<b>Student health services</b>									
Very Satisfied	13	14	14	18	21	12	17	15	13
Satisfied	31	32	35	33	32	33	37	33	32
Neutral	47	40	44	43	41	48	41	44	45
Dissatisfied	4	7	5	5	3	4	4	4	6
Very Dissatisfied	5	7	2	2	2	2	1	3	4
<b>Child care services</b>									
Very Satisfied	14	16	5	12	16	15	10	14	11
Satisfied	25	26	17	25	22	24	20	23	20
Neutral	57	52	70	56	56	59	62	58	64
Dissatisfied	2	2	5	4	5	2	3	3	3
Very Dissatisfied	3	4	3	2	2	1	3	2	3
<b>Services for students with disabilities</b>									
Very Satisfied	18	13	12	21	25	13	20	18	14
Satisfied	28	28	24	30	29	30	29	29	25
Neutral	50	51	56	44	42	54	48	49	55
Dissatisfied	2	3	6	4	3	2	2	2	3
Very Dissatisfied	2	6	2	1	1	1	1	2	3

Table continued on next page

Table 9C cont'd

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
Services for international students									
Very Satisfied	15	12	11	17	20	12	14	15	11
Satisfied	26	28	18	29	25	29	25	27	23
Neutral	51	52	60	47	51	52	57	52	59
Dissatisfied	3	2	9	3	3	4	3	3	4
Very Dissatisfied	4	7	3	4	2	4	1	3	4
Veterans Affairs									
Very Satisfied	15	11	5	14	19	11	14	14	11
Satisfied	23	25	11	28	24	22	25	24	20
Neutral	58	58	73	55	51	65	58	58	64
Dissatisfied	1	2	9	2	5	2	2	2	2
Very Dissatisfied	3	4	3	1	2	1	1	2	2

**Table 10**  
**Employment**  
**Senior Colleges**

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>This semester, are you working for pay?</b>											
Yes	55	53	47	54	59	65	59	80	54	56	53
No	45	47	53	46	41	35	41	20	46	44	47
<b>Those not working for pay:</b>											
Why are you not working for pay? (multiple responses allowed)											
I want to work, but could not find a job.	51	40	36	40	54	50	42	39	50	45	50
I want to devote more time to school.	48	55	62	61	50	50	53	34	52	54	47
I do not need the money from a job.	10	10	8	8	5	3	10	17	4	8	6
Other	8	8	8	8	6	8	12	25	8	9	8
If I cannot find a job soon, I will not be able to afford to continue college.											
Definitely Not True	21	19	20	17	14	15	14	15	8	17	15
Not True	32	30	32	33	34	25	31	35	31	32	30
Not Sure	29	27	29	24	29	34	30	38	35	29	33
True	12	13	12	17	11	16	14	12	16	14	13
Definitely True	6	11	7	8	11	10	11	0	11	9	9
<b>Those working for pay:</b>											
Over the past 7 days, how many hours have you spent working for pay?											
0 hours	1	2	3	1	1	1	2	1	1	1	1
1-10 hours	12	19	21	19	13	10	15	2	15	15	14
11-20 hours	31	29	38	29	25	18	29	0	26	28	27
21-34 hours	25	24	22	24	30	27	26	10	28	25	26
35 or more hours	31	25	16	26	30	45	29	87	31	30	31
Why are you working for pay? (multiple responses allowed)											
To pay for tuition/fees	49	47	45	49	46	48	52	60	51	49	44
To pay for living expenses	76	71	80	77	77	86	73	90	78	77	78
To pay for social activities	48	37	37	41	37	27	38	38	25	37	31
To explore a career path	24	22	21	21	18	18	20	23	16	20	17
Other	10	15	13	12	13	13	13	12	13	13	13
Working for pay has affected my academic performance											
Definitely Not True	8	11	11	9	13	11	7	18	9	10	10
Not True	20	19	19	21	21	23	21	18	24	21	22
Not Sure	22	23	21	19	22	19	20	12	19	21	22
True	32	33	30	32	29	30	31	32	31	31	29
Definitely True	19	15	20	20	15	16	21	20	18	18	17

**Table 10**  
**Employment**  
**Comprehensive Colleges**

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>This semester, are you working for pay?</b>					
Yes	50	50	58	53	53
No	50	50	42	47	47
<b>Those not working for pay:</b>					
Why are you not working for pay? (multiple responses allowed)					
I want to work, but could not find a job.	61	55	49	54	50
I want to devote more time to school.	34	43	47	43	47
I do not need the money from a job.	2	3	7	4	6
Other	8	10	9	9	8
If I cannot find a job soon, I will not be able to afford to continue college.					
Definitely Not True	12	12	17	14	15
Not True	29	28	32	29	30
Not Sure	36	38	33	36	33
True	13	15	12	13	13
Definitely True	10	8	6	8	9
<b>Those working for pay:</b>					
Over the past 7 days, how many hours have you spent working for pay?					
0 hours	3	2	1	2	1
1-10 hours	15	14	18	16	14
11-20 hours	25	26	29	27	27
21-34 hours	26	26	25	26	26
35 or more hours	31	31	28	30	31
Why are you working for pay? (multiple responses allowed)					
To pay for tuition/fees	37	53	45	47	44
To pay for living expenses	78	79	70	75	78
To pay for social activities	27	30	39	33	31
To explore a career path	12	21	16	17	17
Other	17	11	15	13	13
Working for pay has affected my academic performance					
Definitely Not True	16	11	11	12	10
Not True	27	23	24	24	22
Not Sure	14	24	18	20	22
True	25	28	30	28	29
Definitely True	18	14	17	16	17

**Table 10**  
**Employment**  
**Community Colleges**

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>This semester, are you working for pay?</b>									
Yes	51	53	41	53	46	52	53	51	53
No	49	47	59	47	54	48	47	49	47
<b>Those not working for pay:</b>									
Why are you not working for pay? (multiple responses allowed)									
I want to work, but could not find a job.	57	56	53	55	57	53	53	55	50
I want to devote more time to school.	40	40	52	44	40	41	48	42	47
I do not need the money from a job.	4	4	0	2	3	6	4	4	6
Other	7	8	5	6	6	9	6	7	8
If I cannot find a job soon, I will not be able to afford to continue college.									
Definitely Not True	15	16	16	18	14	11	18	15	15
Not True	31	25	39	26	29	26	30	29	30
Not Sure	33	35	25	34	37	39	32	35	33
True	13	13	15	12	11	14	11	13	13
Definitely True	7	11	5	10	8	10	9	9	9
<b>Those working for pay:</b>									
Over the past 7 days, how many hours have you spent working for pay?									
0 hours	1	1	0	1	1	1	2	1	1
1-10 hours	12	9	25	14	15	12	13	13	14
11-20 hours	24	24	52	26	30	28	25	26	27
21-34 hours	27	27	16	23	26	30	29	27	26
35 or more hours	36	39	6	35	28	29	31	33	31
Why are you working for pay? (multiple responses allowed)									
To pay for tuition/fees	36	32	21	30	29	42	44	37	44
To pay for living expenses	81	84	70	86	79	82	75	81	78
To pay for social activities	23	17	47	13	23	23	28	22	31
To explore a career path	13	10	10	8	11	12	14	12	17
Other	14	14	23	15	16	13	14	14	13
Working for pay has affected my academic performance									
Definitely Not True	10	8	19	14	13	10	10	10	10
Not True	21	24	17	27	22	18	22	22	22
Not Sure	23	20	24	21	31	26	25	25	22
True	27	26	24	21	21	29	27	26	29
Definitely True	19	21	15	17	14	18	16	18	17

**Table 11**  
**Transfer Details**  
**Senior Colleges**

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
<b>Before you started studying at your current college, had you ever attended another college?</b>											
Yes, I transferred from another college.	60	60	40	50	38	71	62	95	44	54	38
No, I am a first-time college student.	40	40	60	50	62	29	38	5	56	46	62
<b>Those that transferred from another college:</b>											
Did you try to get into your current school when you first applied to college?											
Yes	51	45	41	43	47	39	43	24	36	43	40
No	49	55	59	57	53	61	57	76	64	57	60
<b>Which of the following most accurately describes your transfer plan?</b>											
When I first started college, I did not expect to transfer.	32	45	38	45	35	42	40	51	48	41	50
I always planned to transfer to a different school.	68	55	62	55	65	58	60	49	52	59	50
<b>What type of college did you transfer from?</b>											
A CUNY community college	51	47	50	40	55	49	45	37	51	47	40
A non-CUNY community college	8	7	5	8	14	15	13	10	9	10	11
A CUNY senior college	21	22	17	17	15	12	15	21	11	17	20
A non-CUNY college/university	20	24	28	35	17	25	27	33	29	26	28
<b>What was your main reason for transferring?</b>											
My current college:											
offers a degree that my former college did not	35	34	42	36	45	39	35	26	38	37	34
has a better academic reputation	38	15	19	18	17	8	15	3	2	18	13
offers courses that were easier to get into	0	2	0	0	1	1	1	2	0	1	2
is more conveniently located to home or work	6	16	10	12	5	18	16	13	27	13	16
is more affordable	7	10	9	12	8	9	13	13	10	10	11
other	13	23	20	21	23	25	19	42	23	21	24

Table continued on next page



Table 11 cont'd

	Baruch	Brooklyn	City	Hunter	John Jay	Lehman	Queens	SPS	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%	%	%
So far, how well has your experience at your current college met your expectations?											
Very Well	15	17	17	16	33	23	17	48	10	19	19
Well	41	33	42	37	43	47	43	41	28	40	41
Neutral	20	22	16	21	13	16	19	7	22	19	19
Not Very Well	17	19	18	19	7	10	14	3	24	16	15
Not at All	6	8	7	7	4	3	6	2	16	6	6
Don't Know	0	1	0	0	0	1	1	0	0	1	1
Are you planning on transferring again?											
No	78	69	71	70	82	70	72	84	61	72	60
Yes, to another CUNY college	6	7	5	5	3	7	6	5	13	6	17
Yes, to a non-CUNY college	3	5	5	6	3	6	4	1	8	5	6
Don't Know	13	20	20	19	11	17	18	10	18	17	18

Table 11  
Transfer Details  
Comprehensive Colleges

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
<b>Before you started studying at your current college, had you ever attended another college?</b>					
Yes, I transferred from another college.	32	35	22	30	38
No, I am a first-time college student.	68	65	78	70	62
<b>Those that transferred from another college:</b>					
Did you try to get into your current school when you first applied to college?					
Yes	34	38	37	37	40
No	66	62	63	63	60
<b>Which of the following most accurately describes your transfer plan?</b>					
When I first started college, I did not expect to transfer.	62	57	71	61	50
I always planned to transfer to a different school.	38	43	29	39	50
<b>What type of college did you transfer from?</b>					
A CUNY community college	31	44	21	37	40
A non-CUNY community college	15	9	7	9	11
A CUNY senior college	31	21	27	24	20
A non-CUNY college/university	24	25	46	30	28
<b>What was your main reason for transferring?</b>					
My current college:					
offers a degree that my former college did not	21	54	19	40	34
has a better academic reputation	2	4	5	4	13
offers courses that were easier to get into	5	4	2	4	2
is more conveniently located to home or work	25	13	30	19	16
is more affordable	10	10	17	11	11
other	37	16	26	22	24

Table continued on next page

Table 11 cont'd

	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%
So far, how well has your experience at your current college met your expectations?					
Very Well	14	12	17	13	19
Well	36	41	42	40	41
Neutral	19	24	22	23	19
Not Very Well	20	17	13	17	15
Not at All	10	5	6	6	6
Don't Know	1	1	0	1	1
Are you planning on transferring again?					
No	52	61	64	60	60
Yes, to another CUNY college	14	11	9	11	17
Yes, to a non-CUNY college	4	6	4	5	6
Don't Know	30	22	23	23	18

**Table 11**  
**Transfer Details**  
**Community Colleges**

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
<b>Before you started studying at your current college, had you ever attended another college?</b>									
Yes, I transferred from another college.	16	38	3	26	25	21	21	22	38
No, I am a first-time college student.	84	62	97	74	75	79	79	78	62
<b>Those that transferred from another college:</b>									
Did you try to get into your current school when you first applied to college?									
Yes	34	30	49	32	38	21	28	30	40
No	66	70	51	68	62	79	72	70	60
<b>Which of the following most accurately describes your transfer plan?</b>									
When I first started college, I did not expect to transfer.	63	75	100	73	76	70	68	71	50
I always planned to transfer to a different school.	37	25	0	27	24	30	32	29	50
<b>What type of college did you transfer from?</b>									
A CUNY community college	18	19	49	35	20	31	19	23	40
A non-CUNY community college	17	21	0	13	9	10	19	15	11
A CUNY senior college	20	21	0	14	56	26	26	28	20
A non-CUNY college/university	45	39	51	38	15	33	36	34	28
<b>What was your main reason for transferring?</b>									
My current college:									
offers a degree that my former college did not	21	18	0	23	21	19	18	20	34
has a better academic reputation	5	4	0	4	9	7	7	6	13
offers courses that were easier to get into	4	5	0	2	5	1	3	4	2
is more conveniently located to home or work	19	21	0	32	16	22	26	22	16
is more affordable	20	13	49	14	11	18	16	16	11
other	31	39	51	25	37	33	30	33	24

Table continued on next page

Table 11 cont'd

	BMCC	Bronx	Guttman	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%	%
So far, how well has your experience at your current college met your expectations?									
Very Well	17	18	0	21	31	26	24	23	19
Well	44	40	100	42	39	42	47	42	41
Neutral	24	20	0	18	19	15	20	19	19
Not Very Well	12	13	0	11	9	12	6	10	15
Not at All	3	8	0	5	1	4	3	4	6
Don't Know	1	1	0	3	1	1	0	1	1
Are you planning on transferring again?									
No	21	23	0	32	23	19	25	23	60
Yes, to another CUNY college	49	55	100	41	53	51	49	51	17
Yes, to a non-CUNY college	15	12	0	8	8	11	9	11	6
Don't Know	15	10	0	20	16	18	17	16	18

## The 2014 CUNY Student Experience Survey Administration and Analysis

For the 2014 CUNY Student Experience Survey, the Office of Institutional Research and Assessment surveyed all undergraduates attending one of the University's 17 senior or community colleges in Spring 2014.

The survey was done entirely on-line except for one paper reminder sent in the mail. The initial invitation letter was e-mailed to students on April 7, 2014. Over the next three weeks, two e-mails and a postcard reminder were sent to non-responders. The survey response rate was 9.7%.

Respondents in our sample were more likely to be female, to be 25 years of age and older, and to have higher GPAs than CUNY undergraduate students in general. To make the results representative of the general CUNY undergraduate population at each college and university-wide, responses were weighted to compensate for non-response bias – the under-representation or over-representation of discrete groups in the pool of respondents. A logistic regression model was used to predict the probability of responding to the survey for each student in the population. College of attendance, admission type, class standing, degree level, full-time/part-time status, gender, race/ethnicity, age, language spoken in the home, and cumulative GPA were significant predictors. The predicted probability of responding to the survey was computed for each student in the sample based on the logistic model. To compensate for the over-representation of those who are more likely to respond, and the under-representation of those who are less likely to respond, each respondent was weighted by the inverse of his/her predicted probability of response.

## Student Experience Survey Response Rate by College: 2014

College	Enrolled	Responders	
	N	N	%
Baruch	14,327	1,004	7.0
Brooklyn	13,196	792	6.0
City	12,079	1,045	8.7
Hunter	16,216	1,452	9.0
John Jay	12,471	1,207	9.7
Lehman	9,829	1,168	11.9
Queens	15,057	1,510	10.0
SPS	1,344	111	8.3
York	7,779	643	8.3
<b>Senior College Total</b>	<b>102,298</b>	<b>8,932</b>	<b>8.7</b>
Medgar Evers	6,166	347	5.6
NYCCT	15,653	3,124	20.0
Staten Island	12,726	1,421	11.2
<b>Comprehensive College Total</b>	<b>34,545</b>	<b>4,892</b>	<b>14.2</b>
BMCC	23,120	3,179	13.8
Bronx	10,703	1,081	10.1
Guttman	436	87	20.0
Hostos	6,949	651	9.4
Kingsborough	18,287	896	4.9
LaGuardia	18,957	1,189	6.3
Queensborough	15,655	1,470	9.4
<b>Community College Total</b>	<b>94,107</b>	<b>8,553</b>	<b>9.1</b>
<b>Total University*</b>	<b>230,950</b>	<b>22,377</b>	<b>9.7</b>

\*Survey administered before final spring enrollment available.

1. Over the last week (7 full days), about how many hours did you spend doing each of the following? (Select one answer for each.)

0 hrs      1-5 hrs      6-10 hrs      11-20 hrs      Over 20 hrs

- |    |  |     |     |     |     |     |
|----|--|-----|-----|-----|-----|-----|
| a. | Attending classes and labs .....   | [ ] | [ ] | [ ] | [ ] | [ ] |
| b. | Studying or performing other academic activities (assignments, research, etc.) .....   | [ ] | [ ] | [ ] | [ ] | [ ] |
| c. | Participating in student activities (student government, clubs, athletics, etc.) ..... | [ ] | [ ] | [ ] | [ ] | [ ] |
| d. | Participating in CUNY-wide activities (conferences, events, programs, etc.) .....      | [ ] | [ ] | [ ] | [ ] | [ ] |
| e. | Participating in internships or other applied learning (co-ops, fieldwork, etc.) ..... | [ ] | [ ] | [ ] | [ ] | [ ] |
| f. | Providing care for other people (parents, children, spouse, etc.) .....                | [ ] | [ ] | [ ] | [ ] | [ ] |
| g. | Doing volunteer work .....   | [ ] | [ ] | [ ] | [ ] | [ ] |
| h. | Traveling to and from school .....   | [ ] | [ ] | [ ] | [ ] | [ ] |

☐ Very involved      ☐ Moderately involved      ☐ Not very involved      ☐ Not at all involved      ☐ I don't know

☐ Subway      ☐ Bus      ☐ Driving/car pool      ☐ Bicycle      ☐ Walking      ☐ Railroad (LIRR/MetroNorth/NJTransit)

**3a. From where do you primarily come to campus? (Select one.)**

- ☐ Home ☐ Work ☐ Other

**3b. To where do you primarily go from campus after school? (Select one.)**

- ☐ Home                      ☐ Work                      ☐ Other

**4. This semester, do you have a job that pays you for your work?**      ☐ No (Continue with #4a.)      ☐ Yes (Skip to #4c.)

**4a. Which of the following describe why you are not working for pay?**

- [ ] I want to work, but could not find a job. [ ] I do not need the money from a job.  
[ ] I want to devote more time to my school work. [ ] Other. Please specify ( )

**4b. If I cannot find a job soon, I may not be able to afford to continue going to college.**

- ☐ Definitely not true      ☐ Not true      ☐ Not sure      ☐ True      ☐ Definitely true

➡ **Continue with #5.**

**4c. Over the last week (7 full days), about how many hours did you spend working at a job that pays you for your work (total for all paying jobs)?**

- ☐ 0 hours                      ☐ 1-10 hours                      ☐ 11-20 hours                      ☐ 21-34 hours                      ☐ 35 or more hours

**4d. Which of the following best describe why you are working for pay this semester? (Check all that apply.)**

- ☐ To pay for tuition/fees      ☐ To pay for living expenses      ☐ To pay for social activities      ☐ To explore career path      ☐ Other

4e. This semester, working for pay affected my academic performance.

- ☐ Definitely not true      ☐ Not true      ☐ Not sure      ☐ True      ☐ Definitely true

**5. When not on campus, what kind of internet access do you use regularly? (Check all that apply.)**

- ☐ I do not access the internet regularly off campus      ☐ Basic internet access (dial-up)
- ☐ High-speed internet access (broadband, cable, DSL, etc.)      ☐ Cellular internet access (cellular network/3G or higher)

**6. During the current school year how often have you...** (Select one answer for each.)

**Once/Twice Once/Twice Once/Twice**

**Never      a Year      a Month      a Week      Every Day**

- |    |  |     |     |     |     |     |
|----|--|-----|-----|-----|-----|-----|
| a. | used Blackboard for course information and activities? .....                             | [ ] | [ ] | [ ] | [ ] | [ ] |
| b. | used a computer lab on campus?.....  | [ ] | [ ] | [ ] | [ ] | [ ] |
| c. | used wireless access provided by your college on campus? .....                           | [ ] | [ ] | [ ] | [ ] | [ ] |
| d. | used software provided by your college at home? .....                                    | [ ] | [ ] | [ ] | [ ] | [ ] |
| e. | taken courses with online instruction, discussion or interaction?.....                   | [ ] | [ ] | [ ] | [ ] | [ ] |
| f. | searched for or downloaded readings via online services provided by a CUNY library? .... | [ ] | [ ] | [ ] | [ ] | [ ] |
| g. | collaborated online with a classmate on a course project? .....                          | [ ] | [ ] | [ ] | [ ] | [ ] |

7. Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about technology offerings. (Select one answer for each.)

**Strongly  
Agree**

**Agree**

**Neutral**

Disagree

Strongly  
Disagree

**Not  
Applicable**

- |    |  |     |     |     |     |     |     |
|----|--|-----|-----|-----|-----|-----|-----|
| a. | My college offers adequate wireless access on campus.                        | [ ] | [ ] | [ ] | [ ] | [ ] | [ ] |
| b. | My college offers adequate access to computer programs for home use.         | [ ] | [ ] | [ ] | [ ] | [ ] | [ ] |
| c. | My college offers adequate access to computer programs on campus.            | [ ] | [ ] | [ ] | [ ] | [ ] | [ ] |
| d. | My college offers adequate meeting space with multimedia access.             | [ ] | [ ] | [ ] | [ ] | [ ] | [ ] |
| e. | My college offers adequate access to printing.                               | [ ] | [ ] | [ ] | [ ] | [ ] | [ ] |
| f. | My college offers adequate online storage space for my course-related files. | [ ] | [ ] | [ ] | [ ] | [ ] | [ ] |
| g. | My college offers help desk service during the hours I need.                 | [ ] | [ ] | [ ] | [ ] | [ ] | [ ] |



8. Please indicate your preferred means for communicating or interacting with ... (Select one answer for each.)

	E-mail	Text Message	Social Networking (Facebook, Twitter, etc.)	Blackboard	In-Person	Phone Call
a. classmates or fellow students.....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
b. faculty .....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
c. administrative personnel .....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]

9. Please indicate your preferred means for receiving ... (Select one answer for each.)

	E-mail	Text Message	Social Networking (Facebook, Twitter, etc.)	CUNY Website	Mail
a. information about financial aid.....	[ ]	[ ]	[ ]	[ ]	[ ]
b. information about courses, conferences, special lectures, etc. ....	[ ]	[ ]	[ ]	[ ]	[ ]
c. information about social events, student services, clubs, athletics, etc. ....	[ ]	[ ]	[ ]	[ ]	[ ]
d. CUNY Alert messages (emergencies or weather-related closings) .....	[ ]	[ ]	[ ]	[ ]	[ ]
e. IT alerts and updates (e.g., service outages) .....	[ ]	[ ]	[ ]	[ ]	[ ]

10. Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings. (Select one answer for each.)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
a. I would like my college to offer courses with fewer students. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
b. I would like my college to offer more fully online courses (instruction completely online with no classroom meetings). ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
c. I would like my college to offer more hybrid courses (with a mix of classroom meetings and online instruction/discussion). ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
d. I would like my college to offer more courses in the evening. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
e. I would like my college to offer more courses on the weekend. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]

11. Based on your experiences at your current college, please indicate your level of agreement with each of the following statements. (Select one answer for each.)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
a. My college provides adequate advisement for choosing a major. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
b. My college provides classrooms that are large enough for the number of students enrolled in my class. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
c. My college provides sufficient space for me to relax on campus. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
d. My college provides sufficient space for me to study on campus. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
e. My college offers classes that are about the right size. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
f. My college encourages me to attend full-time. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
g. My college encourages me to take online courses. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
h. My college encourages me to take hybrid courses. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
i. My college clearly communicates the requirements for the degree I am pursuing. ....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]

12. This semester, were you able to register for every course you wanted to take? [ ] Yes (**Skip to #13.**) [ ] No (**Continue with #12a.**)

12a. I could not register for ...? (Check all that apply.)

- [ ] a course that would have satisfied a "General Education" (distribution or core) requirement.  
 [ ] a course required to enter my major.  
 [ ] a course required for my major itself.  
 [ ] a course required to graduate.  
 [ ] an elective course (neither a "General Education" nor major requirement).

12b. Thinking of one course you could not register for this semester, which of the following best describes the reason you were not able to register for that course? (Select one.)

*If you selected more than one response for 12a, answer this question for the first one you selected.*

- [ ] The course was not offered at all this semester.  
 [ ] The course was offered, but no seats were available when I registered.  
 [ ] Seats were available, but not when I was able to take the class.  
 [ ] Seats were available, but not when I wanted to take the class.  
 [ ] I could not get the necessary permission to take the class.

13. Please indicate your level of satisfaction with each of the Academic Support Services listed below. If you have not used the service or it is not available at your college, check the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Have not used/ Not Applicable
a. Academic advising.....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
b. Tutoring services .....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
c. Learning labs (writing/language/math) .....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]

14. Please indicate your level of satisfaction with each of the **Student Services** listed below. If you have not used the service or it is not available at your college, check the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Have not used/ Not Applicable
a. Athletic facilities.....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
b. Career planning and placement.....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
c. Student health services.....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
d. Child care services.....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
e. Services for students with disabilities.....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
f. Services for international students.....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]
g. Veterans Affairs.....	[ ]	[ ]	[ ]	[ ]	[ ]	[ ]

15. Please indicate your level of satisfaction with each of the following aspects of your college education. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
a. Overall social experience.....	[ ]	[ ]	[ ]	[ ]	[ ]
b. Overall academic experience.....	[ ]	[ ]	[ ]	[ ]	[ ]
c. Value of your education for the price you are paying.....	[ ]	[ ]	[ ]	[ ]	[ ]

16. If you could start college over, would you choose to attend your current college? (Select one.)

[ ] Definitely yes [ ] Probably yes [ ] Not sure [ ] Probably not [ ] Definitely not

17. Before you started studying at your current college, had you ever attended another college?

[ ] Yes, I transferred from another college (**Continue with #17a.**) [ ] No, I am a first-time college student (**Skip to #18.**)

17a. Did you try to get into your current school when you first applied to college? [ ] Yes [ ] No

17b. Which of the following most accurately describes your transfer plans?

[ ] When I first started in college, I did not expect to transfer.  
[ ] I always planned to transfer to a different school than the one I started at.

17c. What type of college did you transfer from?

[ ] a CUNY community college (any CUNY two-year college) [ ] a CUNY senior college (any CUNY four-year college)  
[ ] a non-CUNY community college [ ] a non-CUNY college/university

17d. What was your main reason for transferring to your current college? (Select one most important reason.)

My current college...  
[ ] offers a degree or major that my former college did not. [ ] is more conveniently-located to home or work.  
[ ] has a better academic reputation. [ ] is more affordable than my former college.  
[ ] offers courses that are easier to get into. [ ] Other. Please specify ( )

17e. So far, how well has your experience at your current college met your expectations?

[ ] Very well [ ] Well [ ] Neutral [ ] Not very well [ ] Not at all [ ] Don't know

17f. Are you planning to transfer again?

[ ] No [ ] Yes, to another CUNY college [ ] Yes, to a non-CUNY college [ ] Don't know

18. What is the highest level of education completed by your parent/guardian with the most education? (Select one.)

[ ] Post-graduate or professional degree (e.g., masters, doctorate) [ ] High school diploma or GED  
[ ] College degree (associate or bachelor's) [ ] Some high school but no diploma or GED  
[ ] Some college but no degree [ ] 8<sup>th</sup> grade or less  
(If any of the above three, continue with #18a.) [ ] Don't know

(If any of the above four, skip to #19.)

18a. Have either of your parent(s)/guardian(s) attended a CUNY college? [ ] Yes [ ] No [ ] Don't know

19. Do you have any brothers or sisters who are currently attending or have attended a college? [ ] Yes [ ] No

20. Do you have any brothers or sisters who have a college degree? [ ] Yes [ ] No

21. What is your current marital status? (Select one.)

[ ] Single (never married, divorced, separated, widowed) [ ] Married/Domestic Partner

22. With whom do you currently live? (Check all that apply.)

[ ] Parent(s)/Guardian(s) [ ] Friends/Roommates [ ] Child(ren)  
[ ] Other students [ ] Spouse or Domestic Partner [ ] Other relatives [ ] I live alone

23. What is your best estimate of the **total income in your household last year?** Consider income from all sources before taxes. (Select one.)

[ ] Less than \$10,000 [ ] \$30,000 to \$34,999 [ ] \$70,000 to \$79,999  
[ ] \$10,000 to \$14,999 [ ] \$35,000 to \$39,999 [ ] \$80,000 to \$89,999  
[ ] \$15,000 to \$19,999 [ ] \$40,000 to \$49,999 [ ] \$90,000 to \$99,999  
[ ] \$20,000 to \$24,999 [ ] \$50,000 to \$59,999 [ ] \$100,000 or higher  
[ ] \$25,000 to \$29,999 [ ] \$60,000 to \$69,999

24. How many people live in your household? (Select one.)      ☐ 1    ☐ 2    ☐ 3    ☐ 4    ☐ 5    ☐ 6    ☐ 7    ☐ 8+
25. Regarding your current address:
- 25a. Have you moved in the last 12 months?    ☐ Yes (Continue with #25b.)    ☐ No (Skip to #26)
- 25b. What was the main reason for your move?
- ☐ To be closer to work      ☐ To be closer to college    ☐ To move out of family home
- ☐ To find a better apartment (more space, more affordable, cleaner, etc.)    ☐ Other
26. When you first applied to CUNY, how important was it that your first-choice college was close/easy to get to from home or work?
- ☐ Not at all      ☐ Somewhat important    ☐ Very important    ☐ Primary reason

**Thank you for your help.**

**Please put the questionnaire in the enclosed return envelope (no postage needed) and mail it as soon as possible.**