Course Outline and Student Document

Course Code & Title: DEN 2700 Dental Hygiene Internship in Community/Hospital Settings

Term: Spring 2017

Instructor: Gwen Cohen-Brown D.D.S.
Gcohen-brown@citytech.cuny.edu

Class Hours: 1 class hour, 60 field hours/semester

Credits: 2

Course Description:

DEN 2700 is an elective course offered in the Spring semester for second year dental hygiene students. Department approval is required in order to be eligible to enroll in this course. The dental hygiene student will function as an intern for 60 field hours at an area hospital. Depending upon the availability of spaces and hospital selection, different internship sites will emphasize specific aspects of dentistry. As allowed by the New York State Dental Practice Act, the dental hygiene intern will observe and/or participate in the management of dental patients with complex medical or dental needs, such as dental implants, surgical extractions, biopsies of oral lesions, periodontal surgery and pediatric dental caries.

Course co-requisite: DEN 2400 and department permission

Course Objective:

DEN 2700 Student Learning Objectives

At the completion of this course, the dental hygiene student is expected to be able to incorporate the knowledge obtained during the internships into the management of patients and the delivery of dental hygiene services.

a. Discipline Knowledge

b. Gen Ed
   i. Breadth of Knowledge
   ii. Communication Skills
      1. Written - Technical Reading
      2. Oral – Listening
iii. Computer Skills

iv. Integration

1. Integrate learning

v. Global Knowledge

1. Respect for cultural norms and diversity

vi. Ethical Values

1. Intellectual integrity, professional ethics

**DH Core Competencies (Journal of Dental Hygiene, 2003):**

**Core Competencies C**

C.1 Apply a professional code of ethics in all endeavors

C.2 Adhere to state and federal laws, recommendations and regulations in the provision of dental hygiene care

C.3 Provide dental hygiene care to promote patient/client health and wellness using critical thinking and problem solving in the provision of evidence based practice.

C.5 Assume responsibility for dental hygiene actions and care based on accepted scientific theories and research as well as the accepted standard of care.

C.9: communicate effectively with individuals or groups from diverse populations both verbally and in writing

C.10: provide accurate, consistent and complete documentation for assessment, diagnosis, planning, implementation and evaluation of DH services

C.11: Provide care to all clients using an individualized approach that is humane, empathetic and caring.

**Health Promotion and Disease Prevention (HP)**

HP.2: respect the goals, values, beliefs and preferences of the patient/client while promoting optimal oral and general health

HP.4: Identify individual and population risk factors and develop strategies that promote health related quality of life.

**Community Involvement (CM)**

CM.2 Provide screening, referral and educational services that allow clients to access the resources of the health care system.

CM.3 Provide community oral health services in a variety of settings.

**Patient/Client Care:**

PC.1: systematically collect, analyze and record data on the general, oral, and psychological health status of patients/clients using methods consistent with medico-legal principles

PC.2 Use critical decision making skills to reach conclusions about the patient’s/clients’ dental hygiene needs based on all available assessment data

PC.3 Collaborate with the patient/client, and/or other health professionals to formulate a comprehensive dental hygiene care plan that is patient/client centered and based on current scientific evidence.

PC.4 Provide specialized treatment that includes preventative and therapeutic services designed to achieve and maintain oral health. Assist in achieving oral health goals formulated in collaboration with the patient/client.
PC.5 Evaluate the effectiveness of the implemented clinical, preventive and educational services and modify as needed.

Professional Growth and Development (PGD)
PGD.1 Identify career options within health care, industry, education and research and evaluate the feasibility of pursuing dental hygiene opportunities.
Course Outline:

4 hours/week at the internship site
60 hours/semester

Week One: The students enrolled in DEN 2700 will meet with the assigned faculty advisor and mentor. This faculty person will review the course requirements and professional decorum required for participating in the internship.

Week 2 through 14:

The student will be at the clinical site 4 hours/week at a time agreed upon by the internship director, dental facility, and the student. The student will maintain a journal of clinical procedures that they observed or participated in during the internship. The student will meet with the assigned faculty mentor approximately every 3 weeks during the internship to review the clinical experience. The faculty mentor will help the student create and review a reading list on a dental topic related to the student’s internship experience. The student will be required to submit a typed 5-page paper on the topic to the faculty advisor for grading during week 14 of the semester.

Week 15: Final written paper review.

Behavioral Objectives:

The dental hygiene student will have the opportunity to view many aspects of dentistry and to understand the integral nature of Dental Hygiene in the profession of Dentistry. The dental hygiene student will gain professional experience making her/himself more marketable and ready to enter the professional environment. At the completion of this course, the student should be able to:

1. Understand how the medical status of the patient impacts on the delivery of dental care C.1, C.3, C.5, C.10, C.11, HP.2, HP3, HP.4PC.1, PC.2, PC.3, PC.4, PC.5

2. Understand the surgical and non-surgical techniques used in the management of patients with Periodontal disease. C.1, C.2, C.3, C.5, C.9, C.10, C.11, HP.2, HP.4, CM.2, CM.3, PC.1, PC.2, PC.3, PC.4, PC.5

3. Have the ability to communicate post-operative instructions to patients who have undergone periodontal therapy, oral surgery or implants. C.9, C.10, PC.3, PC.4

4. Discuss recent literature that impacts on the delivery of Dental Hygiene care C.3, C.5, PC.3, PC.5, HP.4

5. Develop and refine their ability to work as part of the dental team. C.1, C.2, C.3, C.5, C.9, C.10, C.11, HP.2, HP.4, CM.2, CM.3, PC.1, PC.2, PC.3, PC.4, PC.5, PGD.1

**Hours Certification:**

It is the responsibility of both students and supervisors to keep a record of the hours attended by the student. The clinical site supervisor will keep an accurate account of dates and hours the student is at the clinical site. This will be submitted on the student evaluation form. It is the Clinical Supervisor’s responsibility to contact the internship director if a student is not present for the required number of hours.

**Evaluation and Grading Procedures:**

The student will be evaluated by:
- a) The performance evaluation submitted by the internship supervisor at the clinical site
- b) The content of the written journalS
- c) A typed 5 page paper with bibliography on a designated topic

The final grade will be calculated as follows:

<table>
<thead>
<tr>
<th>Component</th>
<th>Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>Performance evaluation</td>
<td>40%</td>
</tr>
<tr>
<td>Journal content</td>
<td>30%</td>
</tr>
<tr>
<td>Written paper</td>
<td>30%</td>
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**New York City College of Technology Policy on Academic Integrity**

Students and all others who work with information, ideas, texts, images, music, inventions, and other intellectual property owe their audience and sources accuracy and honesty in using, crediting, and citing sources. As a community of intellectual and professional workers, the College recognizes its responsibility for providing instruction in information literacy and academic integrity, offering models of good practice, and responding vigilantly and appropriately to infractions of academic integrity. Accordingly, academic dishonesty is prohibited in The City University of New York and at New York City College of Technology and is punishable by penalties, including failing grades, suspension, and expulsion. The complete text of the College policy on Academic Integrity may be found in the catalog.
New York City Technical College, Dental Hygiene Department, recruits internship sites from the
New York area hospitals with dental facilities which provide comprehensive dental treatment and
periodontists in private practices which represent professional practice in this field. It is the
department’s responsibility to set standards for the selection of students and to define learning
expectations at the clinical site. The department assumes responsibility for promoting a collaborative
relationship between itself and with the clinical sites to ensure student learning in the internship
environment.

The Department Internship Director:
The Internship Director represents the Dental Hygiene Department in relation to all matters
concerning the internship.
• Recruits and approves all external placement sites.

• Provides information to organizations regarding students who will be in placement.

• Provides an orientation to all students during the semester in which they are enrolled in the
  Internship.

• Provides organizations with all necessary administrative forms.

• Initiates a review process if problems arise regarding the student interns and their
  relationships with the Internship Site and/or the College.

• Maintains a record of Internship Site Placements.

• Maintains and updates placement files.

• Co-ordinates educational objectives for the departmental advisers on topics of relevance to
  the internship.

Criteria for Selection of Internship Sites:
To be selected as a site for internships, a hospital/community facility must provide a level of
expertise consistent with the best professional practice, and a supervisor who will help the
student refine his/her skills and challenge him/her to reach his/her goals.

Hospitals or community facilities may be approached for use as a Dental Hygiene Department
placement site in one of the following ways:

1. Organizations may contact the Dental Hygiene Department directly. Organizations interested
   in becoming internship sites for New York City Technical College Dental Hygiene Department
   students should contact the internship director.

2. The Dental Hygiene Department Internship Director may approach a specific organization.
During each Fall semester the Dental Hygiene Department Internship Director contacts all affiliated organizations regarding plans for the next academic year in order to confirm the number of students the organizations can accept, the type of assignments offered, and the professional supervision to be provided.

The Internship Director interviews all students who have met the pre-requisites for enrollment in the Dental Hygiene Department Internship. An appropriate internship site is selected on the basis of the student’s goals, academic achievement, prior experience, personal qualities, and other important factors. The Internship Director discusses with the student all requirements, rights and responsibilities and other information contained in the internship directives.

In some instances, students may be advised by the Internship Director against enrolling in the Internship even though the student meets the pre-requisites. For example, upon discussion of the student’s other commitments, such as work and family, the Internship Director and the student may arrive at the conclusion that the availability of sufficient time to complete the required hours will be a problem.

Once the selection of an internship site is made, the student will be given additional information regarding the process for contacting the hospital/community site.

**INTERNSHIP SITE RIGHTS AND RESPONSIBILITIES:**
These have been clearly delineated in the CUNY contractual agreements between the college administration and the Internship site.

Some of the highlights of this agreement are:

**Rights:**
- a. Internship sites have the right to accept or reject a student as long as the acceptance or rejection is not made on the basis of sex, race, national origin, religion or age.

- b. Internship sites have the right to request termination of an internship placement of any student not fulfilling his/her obligations as an intern.

**Responsibilities:**
- a. Submitting all evaluation forms to the Department/College in a timely manner.

- b. Designating competent and responsible dental professionals to help supervise the student intern.

- c. Notifying the Dental Hygiene Internship Director of any problems with student interns.
<table>
<thead>
<tr>
<th>Internship Site</th>
<th>Internship Site Supervisor</th>
<th>Telephone #</th>
<th>Clinical Sessions Available</th>
<th># of Interns</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flushing Hospital Medical Center</td>
<td>Dr. Stephen Quarcoo Chair, Dr. Mark Shaefer</td>
<td>(718) 670-5521</td>
<td>Mon 7:30-12:00 (oral surgery; implants)</td>
<td>4</td>
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<tr>
<td>4500 Parsons Boulevard</td>
<td>Program Director</td>
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<td>Tuesday (?)</td>
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<td>Flushing, New York 11355</td>
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<td></td>
<td>Thursday (?) 7:30-12:00 (oral surgery; sedation; implants)</td>
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<td>Wednesday 7:30 - 12:00 &amp; 1:00 - 5:00</td>
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