

New York City College of Technology | Veterans Support Services

# New Veteran Student Resource Guide

# Welcome to City Tech!

Greetings prospective veteran students, family, and friends!

It is an honor and pleasure to welcome you to New York City College of Technology (City Tech)! At the office of Veterans Support Services, we are dedicated to offering exceptional service to our veteran students and community. **This resource guide will help you, prospective veteran student, transition seamlessly into City Tech and acquaint you with our services.**

Whether you're a veteran or you're currently on active duty and wish to transition to City Tech, our commitment is to support you with professionalism, integrity, and courtesy. We recognize the sacrifices that you have made, being away from family and friends and putting your life on the line for our nation's security, and we are deeply grateful for that. In return, let us serve you.

If you need academic guidance, insight into another career field, or need to speak with an experienced military counselor, we are here to help! The Office of Veterans Support Services is happy to serve you as you work toward your goals. Thank you for your service and welcome to City Tech!

If you have any questions or concerns, please contact the office of Veterans Support Services at **718-260-4980**, email [veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu), check our [website](#), or visit us at **Library Building L-236**.

Sincerely,

*Cody Tchou*

Cody Tchou  
Veterans Support Services Coordinator



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# Benefits for Veteran Students

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## FINANCIAL & REGISTRATION SUPPORT

Veteran and military dependent City Tech students may receive financial and registration support, including:

### Emergency Funding

Funds may be available to assist veteran and military dependent students experiencing financial hardship. For more information, please email the office of Veterans Support Services at [veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu) or call 718-260-4980.

### In-State Tuition

Veteran and military dependent students approved for Federal GI Bill benefits may be eligible to receive the same tuition rate as New York State residents. For more information, please email the office of Veterans Support Services at [veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu) or call 718-260-4980.

### Priority Registration

Veteran students have priority registration, allowing them to register for courses early.

### Waived Commitment Deposit Fee

Veteran and eligible military dependent students may qualify to have their \$100 commitment deposit fee waived. This fee is required to enroll in courses. To request the fee waiver, first download and fill out the [fee waiver form](#). Then email the fee waiver form to [depositexemption@citytech.cuny.edu](mailto:depositexemption@citytech.cuny.edu) with the subject line "waiver request".

## DEDICATED OFFICE OF VETERANS SUPPORT SERVICES

Veteran students have access to the office of Veterans Support Services to assist them with the admissions process, academic advisement, course registration, educational benefit applications, certification processes, military tuition, and outside agency referrals.

For more information, please visit the office of Veterans Support Services at Library Building L-236, email [veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu), call 718-260-4980, or visit our [website](#). To schedule a phone or video chat consultation, please email us using your City Tech student email address and note your EMPLID in the email for verification. Our services include:

### Academic Advisement

If need assistance with selecting your courses, you are welcome to speak with the Veterans Support Services Coordinator, Cody Tchou, by emailing [veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu) or visiting our office at Library L-236. However, we advise you to schedule a meeting with your [academic department advisor](#) first.

### Assistance Transitioning from Military to Civilian Life

Transitioning from the military to a university can be challenging. If you need assistance, please don't hesitate to reach out. You can contact the Veterans Support Services Coordinator, Cody Tchou, by emailing [veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu) or visiting our office at Library L-236. Alternatively, you may request to speak to a counselor from City Tech's [Counseling Services Center](#) by emailing [counseling@citytech.cuny.edu](mailto:counseling@citytech.cuny.edu).

### Special Programming and Events

Throughout the academic year, Veterans Support Services hosts a number of events that are designed to connect veteran students to the rest of the college community through various get-togethers, workshops, and other special events.

Hours of Operation	
Monday - Thursday	9:30 a.m. - 4:30 p.m.
Friday (by appointment only)	9:00 a.m. - 4:30 p.m.

## CITY TECH STUDENT VETERANS ASSOCIATION (CTVETS) CLUB

City Tech empowers veteran students through the City Tech Student Veterans Association (CTVETS) club. CTVETS is primarily a social outlet for its members, but it also provides a forum for the exchange of information such as availability of educational assistance, financial perks, and referral information. To learn more or to join, please contact Veterans Support Services at [veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu).

For a full list of City Tech clubs, please visit our [website](#).



CTVETS club students at City Tech

# Admissions & Enrollment Guide

## BEFORE APPLYING TO CITY TECH

If you are a veteran, transitioning service member, or military dependent, before you apply to City Tech, please read the following information to assist you in the admissions and enrollment process.

For any questions, concerns, or additional assistance with your transition to City Tech, please contact the office of Veterans Support Services at [veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu) or 718-260-4980:

### Apply for a Veterans Affairs (VA) Educational Benefit

If you are using an educational benefit from the Department of Veterans Affairs (VA), you will need to apply for this benefit on the [VA website](#). This can be done by making an account on the VA website and applying for the educational benefit that you would like to use.

### Receive a Copy of your Certificate of Eligibility (CoE)

Once you have applied for your VA educational benefit, you will receive confirmation from the VA by mail and e-mail of their decision. You will also receive a copy of your Certificate of Eligibility (CoE) in the mail, as well as have access to a digital version showing the remaining balance of your VA educational benefits on the VA website.

You are entitled to 36 months of continuous educational benefits, meaning that your benefit amount will only be deducted when you're in school. As an example, if the academic year (spring and fall semester) was 8 months long, then you would have 28 months of benefits after those two semesters, it would not deduct an entire year (12 months). Please keep in mind that everyone's situation is different and the amount of educational benefit that you have can vary. You can always check to see how much of your benefit you have left on the VA website by clicking on "Statement of Benefits," found under your "Educational Benefits" section.

### Apply to City Tech and Send your Joint Service Transcript (JST)

While you wait for your CoE, please complete your application to City Tech. **If you served or are currently serving in the military, apply to City Tech as a transfer student; your Joint Service Transcript (JST) will be requested and your military training may be taken into consideration for college credits.**

City Tech will only accept an official copy of your JST when evaluating how many college credits you may potentially receive. To request an official copy of your JST, follow the instructions on the [official DoD site](#). Once you have submitted your request, it will take approximately one day on average for an official JST to be generated, which is then submitted to a transcript evaluator at City Tech.

Additionally, make sure that you apply for financial aid with FAFSA and NYS TAP. For instructions, please visit the [City Tech Financial Aid website](#) or read the following financial aid [guide](#).

## AFTER BEING ACCEPTED TO CITY TECH

Once you have received your Certificate of Eligibility (CoE) and have been accepted to City Tech, please complete the following steps to receive your Department of Veteran Affairs (VA) educational benefit(s).

For any questions, concerns, or additional assistance with your transition to City Tech, please contact the office of Veterans Support Services at [veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu) or 718-260-4980:

### Register for Courses with the STAR Center

After you have been accepted to City Tech, the [STAR Center](#) will email you an appointment to enroll in courses with an academic advisor. The STAR Center assists freshmen and transfer students in their first semester, and helps them create a lesson plan based on their degree program. If you have any questions, please email the STAR Center at [advisement4u@citytech.cuny.edu](mailto:advisement4u@citytech.cuny.edu), call 718-260-5013, or visit the STAR Center at Namm-104.

### Complete a Veterans Enrollment Certification Request Form

Once you have enrolled in your courses, complete a [Veterans Enrollment Certification Request Form](#) to notify City Tech that you are requesting to use your VA educational benefit. Please note that you will need to certify your benefits with City Tech for each semester that you intend on using them. The certification period typically becomes available for the following semester one to two months prior to the start of the semester. For assistance, please email [vacerts@citytech.cuny.edu](mailto:vacerts@citytech.cuny.edu).

### Verify your Course Attendance with the VA After Each Month of Classes

To prepare for your course attendance verification, if using the Chapter 33 Post 9/11 GI Bill, you should:

- Call the Education Call Center (ECC) at 1-888-GIBILL-1 (1-888-442-4551) to update your contact information if you do not have a mobile phone number and/or email address on file. This is to ensure the VA can easily reach you to avoid any payment interruptions.
- Inform an ECC representative that you would like to opt-into text message verification. Text message verification is not available to students with international numbers.
- Verify your course attendance every month after receiving a text message from VA asking if you've remained in the same courses or training, as certified. You will have six days to respond, or you'll need to call the ECC to verify. After responding, you will receive a confirmation message.

**Note:** The VA will send monthly verification texts from one of the following numbers: 202-519-1441 • 202-519-4778 • 202-915-1865 • 202-991-4607. The VA strongly recommends using text message verification as it is easier and faster than calling the ECC. If you choose not to verify via text, you will need to call the ECC at the end of each month to verify your course attendance.

## REMINDERS FOR STUDENTS RECEIVING VA EDUCATIONAL BENEFITS

If you are receiving educational benefits from the Department of Veteran Affairs (VA), please read the following reminders.

For any questions, concerns, or additional assistance with your transition to City Tech, please contact the office of Veterans Support Services at [veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu) or 718-260-4980:

### Course Reminders

- In order to be VA certified for your courses, **they must be required for your current major**.
- To be considered full-time, a minimum of 12 credits is required in the fall and spring semesters while a minimum of 3 credits is required in the winter semester (includes equated credits). If you are interested in taking courses in the summer, please contact Veterans Support Services.
- Remember that withdrawing from courses, receiving a WN grade (never attended) or WU grade (excessive absences) may result in a debt to the VA for both tuition and housing allowance.
- If you will miss class for ordered training or any reason related to military duty, please make sure to inform your professor in advance, and have a copy of your orders ready to present to them if need be. Make sure to bring a copy to Veterans Support Services at L-236 as well. This also applies for any other case where you have advance notice of days you are unable to make it to class.

### Basic Allowance for Housing (BAH) Reminders

- If you are eligible to receive Basic Allowance for Housing (BAH), monthly housing allowance, per your VA Chapter benefit, a minimum of 7 credits is required in the fall and spring semester to receive it, while a minimum of 4 credits is required in the winter and summer semesters (includes equated credits).
- You are able to take online courses and still receive your VA educational benefits, but at least one course each semester must be campus-based in order to avoid receiving the lower online BAH rate. If you take a course where the lab is in-person but the lecture is online, it still will not count as in-person.

### VA Educational Benefits Reminders

- Recipients of VA educational benefit Chapters 30 (Montgomery GI Bill Active Duty), 35 (Dependents Educational Assistance) and 1606 (Montgomery GI Selected Reserve) are responsible for submitting tuition to the college in cases where the balance will not be covered by financial aid or NYS VTA, as well as remaining tuition for Chapter 33 (Post 9/11 GI Bill) who are at less than 100% benefit rate and where financial aid/VTA doesn't cover the remainder.
- If you are planning to apply for Veterans Readiness and Employment (VR&E) benefits (Chapter 31), make sure to apply while you still have benefit time remaining; do not wait until you have exhausted your benefits! Speak with Veteran Support Services at L-236 for more information.
- Don't forget that at the end of the month, you are required to verify your enrollment with the VA to continue receiving your housing allowance.
- If you are receiving the Montgomery GI Bill Active Duty, MGIB (Chapter 30) or Selected Reserve GI Bill (Chapter 1606), use the Web Automated Verification of Enrollment (WAVE) or call the toll free interactive Voice Response (IVR) telephone line at 1-877-VA-ECERT (1-877-823-2378) to verify your attendance on the last day of each month.

# City Tech Student Services

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## VETERAN & DISABILITY SERVICES

The following is a list of City Tech veteran and disability services available for City Tech students. For more services, please visit the [City Tech website](#):

### Center for Student Accessibility

The Center for Student Accessibility is the disabilities service provider at City Tech. The Center provides support to enrolled students who have documented permanent or temporary disabilities. The Center's primary mission is to support the educational goals for enrolled students with disabilities through access, empowerment, resources, advocacy, collaboration, and outreach throughout the College, the University, and the community at large. The Center provides assistance in the areas of enrollment, academic advisement, tutoring, assistive technologies, and testing accommodations.

In addition to providing services and reasonable accommodations to students with disabilities as mandated by Section 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act of 1990 (ADA) and the ADA Amendments Act of 2008, the Center for Student Accessibility works closely with faculty and staff in an advisory capacity and assists in the development of reasonable accommodations that allow students with disabilities full participation in all the programs and activities offered at City Tech while meeting the academic standards maintained by the College.

Library Building L-237  
718-260-5143  
[accessibility@citytech.cuny.edu](mailto:accessibility@citytech.cuny.edu)  
[www.citytech.cuny.edu/accessibility/](http://www.citytech.cuny.edu/accessibility/)

### CUNY LEADS

CUNY LEADS is a free unique CUNY program created to provide students with disabilities the skills to make realistic academic and career choices that will result in successful career outcomes. CUNY LEADS students receive individualized academic and career guidance and training for the world of work in areas including, but not limited to:

- Academic advisement
- Career counseling and job seeking assistance
- Resume, interview, and internship preparation assistance
- And more!

Library Building L-237  
Linda Rivera, CUNY LEADS Advisor  
[lriviera@citytech.cuny.edu](mailto:lriviera@citytech.cuny.edu)  
[www.citytech.cuny.edu/accessibility/cuny-leads.aspx](http://www.citytech.cuny.edu/accessibility/cuny-leads.aspx)



## Veterans Support Services

The office of Veterans Support Services provides veteran students with information and support to promote educational success and optimal social well-being. The office also collaborates with campus departments, the Student Government Association, and student clubs to facilitate various veteran-related programs and events. We can assist you with the following:

- Academic advisement for new veteran students
- Class registration
- Department of Veteran Affairs (VA) and state military/veteran educational benefit information
- Transitioning from military to civilian life
- Career or graduate school exploration
- Classroom and instructor concerns
- Concerns related to your physical or mental health
- Any questions, complaints, or concerns

Library Building L-236  
718-260-4980  
[veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu)  
[www.citytech.cuny.edu/veterans/](http://www.citytech.cuny.edu/veterans/)

Hours of Operation	
Monday - Thursday	9:30 a.m. - 4:30 p.m.
Friday (by appointment only)	9:00 a.m. - 4:30 p.m.

## ACADEMIC SERVICES

The following is a list of City Tech academic services available for City Tech students. For more services, please visit the [City Tech website](#):

### Atrium Learning Center

The Atrium Learning Center fosters student learning by providing tutoring and opportunities for individualized and independent learning that enable students and faculty members to work together to supplement student coursework. Qualified tutors are available at various times to assist in biology and mathematics.

Library Grounds LG-18  
718-260-5874  
[www.citytech.cuny.edu/alc/](http://www.citytech.cuny.edu/alc/)

### Computer Labs

Multiple student computing labs and technology enhancement centers are dispersed across the campus. There are a variety of computing labs that contain specialized software and hardware and are managed by specific departments. Departmental computer labs are open at times to all students. Students who are majoring in or are taking courses in the department are given priority in use of the equipment.

718-260-5030  
[itec@citytech.cuny.edu](mailto:itec@citytech.cuny.edu)  
[www.citytech.cuny.edu/itec/labs.aspx](http://www.citytech.cuny.edu/itec/labs.aspx)

Lab Location	Hours of Operation
<b>Atrium Learning Center</b> Library Grounds LG-18	Monday - Thursday (9 a.m. - 8 p.m.) Friday (9 a.m. - 5 p.m.) Saturday (10 a.m. - 5 p.m.)
<b>ePortfolio Lab</b> General Building G-606	Monday - Thursday (9 a.m. - 8 p.m.) Friday (9 a.m. - 7 p.m.)
<b>General Open Lab</b> General Building G-600	Monday - Thursday (9 a.m. - 8 p.m.) Friday (9 a.m. - 7 p.m.)
<b>MAC Open Lab</b> General Building G-608	Monday - Thursday (9 a.m. - 8 p.m.) Friday (9 a.m. - 7 p.m.)
<b>MAC Open Lab</b> Vorhees Hall V-217	Monday - Thursday (9 a.m. - 9 p.m.) Friday (9 a.m. - 7 p.m.) Saturday (11 a.m. - 4 p.m.)

## Library

The City Tech Library seeks to help all members of the college community build critical research skills and connect them to knowledge in their disciplines. In support of this mission, the library offers customized information literacy instruction and provides access to a comprehensive collection of print and electronic resources.

Library users have access to the library website, where they can locate materials in the online catalog and find articles and other full-text content from our collection of databases and other resources. We also provide online research guides and tutorials. Access to the catalog and online resources is available to users on and off campus, and e-resources can be used 24 hours a day. Users also have access to the holdings of all CUNY libraries through the online catalog, and to library collections across the country through regional partnerships and Interlibrary Loan.

Library Building 4th floor and 5th floor  
Circulation: 718-260-5470  
Reference: 718-260-5485  
[www.library.citytech.cuny.edu/](http://www.library.citytech.cuny.edu/)

## Professional Development Center (PDC)

City Tech's Professional Development Center (PDC) support students and alumni by cultivating essential competencies necessary to make informed decisions to achieve their career goals. Working closely with the Office of Public Affairs and Partnerships, the PDC facilitates interaction among undergraduate students, graduate students, alumni, employers, and organizations to create access and opportunities, which help students pursue their personal and professional objectives. Our services include:

- One-on-one career coaching
- Resume and cover letter critiques
- Interview preparation and mock interviews
- Professional and development workshops
- Networking events
- Internship and employment opportunities
- On-campus recruiting events
- Employer information sessions
- Graduate school exploration
- Space and technology available for virtual interviews/video conferencing interviews

Library Building L-114  
718-260-5050  
[pdc@citytech.cuny.edu](mailto:pdc@citytech.cuny.edu)  
[www.citytech.cuny.edu/pdc/](http://www.citytech.cuny.edu/pdc/)

## Scholarship Services

We help students navigate the numerous scholarships available and encourage them to apply. Scholarship eligibility is determined upon entrance into the college - based on academic strengths and financial need (if applicable). We continue to monitor eligibility throughout each student's career at the college.

718-260-5054  
[scholarshipsvcs@citytech.cuny.edu](mailto:scholarshipsvcs@citytech.cuny.edu)  
[www.citytech.cuny.edu/scholarships/](http://www.citytech.cuny.edu/scholarships/)

## Student Success Center (SSC)

The mission of the Student Success Center (SSC) is to connect City Tech students to personalized guidance, resources, and support to foster persistence and retention to timely degree attainment. Employing a holistic approach, the SSC will position students to thrive as active, engaged, and informed participants in their educational journey.

Library Building G-18R  
718-260-5570  
[studentsuccesscenter@citytech.cuny.edu](mailto:studentsuccesscenter@citytech.cuny.edu)  
[www.citytech.cuny.edu/ssc/](http://www.citytech.cuny.edu/ssc/)

## Writing Center (CTWC)

The City Tech Writing Center (CTWC) is a collaborative space dedicated to fostering the growth of student writers. We offer one-to-one tutoring, workshops, and resources for all disciplines and modalities – including for writing outside of academia – to help our writers develop skills they can carry into their professional futures.

At the heart of our approach is the belief that every writer, regardless of experience or expertise, needs a reader. With this guiding philosophy, CTWC tutors aim to lead with listening and accommodate each writer with an approach suitable to their context. Whether you're at the initial brainstorming or final revision stage of your writing, we are excited to hear what you have to say. We strive to create an environment where writers feel truly heard and are encouraged to articulate and understand their thoughts with greater clarity as we work together to demystify the work of writing.

Library Building L-632  
718-260-4980  
[writingcenter@citytech.cuny.edu](mailto:writingcenter@citytech.cuny.edu)  
[openlab.citytech.cuny.edu/ctwritingcenter/](http://openlab.citytech.cuny.edu/ctwritingcenter/)

## FINANCIAL & REGISTRATION SERVICES

The following is a list of City Tech financial and registration services available for City Tech students. For more services, please visit the [City Tech website](#):

### Admission's Office

The mission of the Office of Admissions is to recruit, admit, and serve an eligible and diverse urban population. Through multiple admission and recruitment strategies, the Office of Admissions works to ensure that eligible students have access to a high quality technological and professional education. City Tech prides itself on making a difference in our student's lives.

Namm Hall NG-17  
718-260-5500  
[admissions@citytech.cuny.edu](mailto:admissions@citytech.cuny.edu)  
[www.citytech.cuny.edu/admissions/](http://www.citytech.cuny.edu/admissions/)

### Bursar's Office

The Bursar's Office of City Tech maintains the financial records related to student activity at the College, receives payments from both students and employees, and distributes paychecks and other payments due to students and employees.

The Bursar's Office strives to provide superior customer service and support. Highest among our goals is to make interaction with the Office administrative procedures as seamless as possible. The Bursar's Office is responsible for the collection of tuition and fees for City Tech.

Namm Hall NG-06  
[bursar@citytech.cuny.edu](mailto:bursar@citytech.cuny.edu)  
[www.citytech.cuny.edu/bursar/](http://www.citytech.cuny.edu/bursar/)

### Financial Aid

City Tech participates in all federal and state financial aid programs. Financial aid is available to students in the form of grants, loans, and work-study. Grants provide funds that do not have to be repaid. Loans must be repaid. Federal Work-Study consists of part-time employment, either on campus or in an outside agency.

Namm Hall NG-13  
718-260-5700  
[financialaid@citytech.cuny.edu](mailto:financialaid@citytech.cuny.edu)  
[www.citytech.cuny.edu/financial-aid/](http://www.citytech.cuny.edu/financial-aid/)

### Registrar (VA Certifying Officials)

City Tech participates in all federal and state financial aid programs. Financial aid is available to students in the form of grants, loans and work-study. Grants provide funds that do not have to be repaid. Loans must be repaid. Federal Work-Study consists of part-time employment, either on campus or in an outside agency.

FOR VETERANS ENROLLMENT CERTIFICATIONS, PLEASE EMAIL [VACERTS@CITYTECH.CUNY.EDU](mailto:VACERTS@CITYTECH.CUNY.EDU).

Namm Hall NG-15  
718-260-5800  
[registrar@citytech.cuny.edu](mailto:registrar@citytech.cuny.edu)  
[www.citytech.cuny.edu/registrar/](http://www.citytech.cuny.edu/registrar/)

### Scheduling Testing Advisement Registration (STAR)

STAR is a comprehensive advisement office that welcomes and offers enrollment support to new entering students and incoming transfer students. Academic advising is student centered and holistically supports students with advisement tools such as Degree Works and CUNYfirst to successfully progress in their desired City Tech major.

Namm Hall N-104  
718-260-5013  
[advisement4u@citytech.cuny.edu](mailto:advisement4u@citytech.cuny.edu)  
[www.citytech.cuny.edu/star/](http://www.citytech.cuny.edu/star/)

### Transfer Student Center & Recruitment Unit

The Transfer Student Center & Recruitment Unit recognizes that transferring can be a daunting process. Our goal is to prepare students for success by helping them understand the application process and admission criteria, giving general information on majors and programs and fostering communication with the appropriate department(s). We offer guidance and resources to prospective and incoming transfer students to facilitate a smoother transition to City Tech. Our services include:

- Process transfer applications
- Evaluation of transfer credits
- Offer on-campus tours
- Provide transfer information sessions
- Participate in off-campus recruitment events

718-260-5508  
[transferadmissions@citytech.cuny.edu](mailto:transferadmissions@citytech.cuny.edu)  
[www.citytech.cuny.edu/transfer/](http://www.citytech.cuny.edu/transfer/)

## HEALTH & SAFETY SERVICES

The following is a list of City Tech health and safety services available for City Tech students. For more services, please visit the [City Tech website](#):

### Counseling Services Center

The Counseling Services Center provides free and confidential counseling to City Tech students in-person, by phone and by video.

Services include individual counseling for academic, career, and personal challenges as well as crisis intervention. We also provide support groups, referrals to campus and community resources, workshops and faculty/staff consultation. We might not have all the answers, but we will listen to concerns, give answers when we have them, and direct students to help.

Namm Hall N-108  
718-260-5030

[www.citytech.cuny.edu/counseling/](http://www.citytech.cuny.edu/counseling/)

### Dental Hygiene Clinic

The Dental Hygiene Clinic at City Tech offers a variety of free and/or low-cost dental hygiene procedures for students, faculty, staff, alumni and community residents. Most services are free to senior citizens age 65 or over and to City Tech students, faculty and staff with valid IDs.

Academic Building A-701  
718-269-5074

[dentalhygiene@citytech.cuny.edu](mailto:dentalhygiene@citytech.cuny.edu)

[www.citytech.cuny.edu/dental/clinic.aspx](http://www.citytech.cuny.edu/dental/clinic.aspx)

### Food Pantry (N.E.S.T.)

The YellowJacket N.E.S.T. (Nutrition for Education and Student Achievement) food pantry continues our work towards combating food insecurity. We've designed our pantry in a market style, as to give students agency and to remove as much of the stigma as possible. Students who need help should not be ashamed of it and should be able to reach out to our institution to request any/all assistance required.

General Building G-516  
718-260-5391

[studentlife@citytech.cuny.edu](mailto:studentlife@citytech.cuny.edu)

[www.citytech.cuny.edu/student-life/food-pantry.aspx](http://www.citytech.cuny.edu/student-life/food-pantry.aspx)

### Public Safety

Please call Public Safety, or approach any Public Safety Officer, to report an incident or an emergency. We are here to serve you. We provide the following services and information:

- CUNY Alerts
- Emergency Response Reference Guide
- ID Cards
- Lost & Found
- Safety Programs & Procedures

Namm Hall N-109

718-260-5550 (from a campus phone, dial 5550 or 5555 in an emergency)

[publicsafety@citytech.cuny.edu](mailto:publicsafety@citytech.cuny.edu)

[www.citytech.cuny.edu/public-safety/](http://www.citytech.cuny.edu/public-safety/)

### Student Wellness Center

The Student Wellness Center is dedicated to helping City Tech students achieve academic success by supporting their physical, mental and emotional well-being.

The center offers free services and programs designed to help our students reach their academic goals, maintain and/or improve their well-being, and make healthier life choices. We believe that healthy students are better able to learn and that when students make informed, conscious decisions about their health, everyone - students, families and communities - thrives.

Academic Building ALL-110  
718-260-5910

[wellnesscenter@citytech.cuny.edu](mailto:wellnesscenter@citytech.cuny.edu)

[www.citytech.cuny.edu/wellness-center/](http://www.citytech.cuny.edu/wellness-center/)

## OTHER SERVICES

The following is a list of other City Tech services available for City Tech students. For more services, please visit the [City Tech website](#):

### Bookstore

The bookstore carries many items such as general reading and textbooks, school supplies, City Tech clothing, gifts and convenience items. Textbooks are available in various formats (new, used, digital, rental). The bookstore will purchase back textbooks at the end of each semester for half of what you paid, provided the book will be used again the following term.

259 Adams Street  
718-855-7339  
[0952mgr@follett.com](mailto:0952mgr@follett.com)  
[www.bkstr.com/newyorkcitystore/home](http://www.bkstr.com/newyorkcitystore/home)

### Device Loan Requests>Returns

If you are currently registered at City Tech and do not have access to a computer or internet, City Tech can loan you a Chromebook or iPad, as well as a T-Mobile Hotspot. In collaboration with CUNY, City Tech is providing devices under the technology loan program. The loan period is the duration of your enrollment at City Tech.

718-260-4900  
[studenthelpdesk@citytech.cuny.edu](mailto:studenthelpdesk@citytech.cuny.edu)  
[www.citytech.cuny.edu/device-loan/](http://www.citytech.cuny.edu/device-loan/)

### Our Children's Center (OCC)

Our Children's Center (OCC) is a CUNY nationally accredited early childhood education program that provides a rich educational experience for children of students while attending classes, internship or participating in a federal work-study program.

We encourage children to be creative, explorative, and problem solvers. The curriculum includes block building, finger-painting, easel painting, cooking, theater arts, computer play, music, movement, and dance. OCC has a warm atmosphere in which parents are an integral part.

Namm Hall G-14 and General Building G-309  
718-260-5192  
[childcarectr@citytech.cuny.edu](mailto:childcarectr@citytech.cuny.edu)  
[www.citytech.cuny.edu/occ/](http://www.citytech.cuny.edu/occ/)

### Recreation & Intramural

The Recreation program provides leisure-time activities for students, faculty, staff, and alumni. Special classes include fitness, martial arts, and dance. Schedules are posted throughout the college.

To participate in the recreation programs, you must show a validated City Tech ID card or alumni card and sign a Consent and Release form. The card is required at all times for the use of the facilities or participation in any of the scheduled activities.

Academic Building LL-112  
718-260-5102  
[www.citytech.cuny.edu/athletics/](http://www.citytech.cuny.edu/athletics/)

### Student Life & Development (SLD)

The Office of Student Life and Development (SLD) supports the mission of City Tech through the intentional design and implementation of developmental activities, experiences and services that foster a supportive, challenging and nurturing environment. SLD provides opportunities for City Tech students to engage in purposeful and transformative learning to prepare them to be active learners, successful graduates and engaged global citizens.

General Building G-516  
718-260-5391  
[studentlife@citytech.cuny.edu](mailto:studentlife@citytech.cuny.edu)  
[www.citytech.cuny.edu/student-life/](http://www.citytech.cuny.edu/student-life/)

# Off-Campus Veteran Resources

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## IN-PERSON & ONLINE RESOURCES

The following is a list of non-City Tech in-person and online resources for veterans. For more veteran resources, please visit the [Veterans Support Services website](#):

### Brooklyn Department of Veteran Affairs (VA) Medical Center

The Department of Veteran Affairs (VA) New York Harbor Healthcare System is one of the leading health care systems serving Veterans in the New York/New Jersey VA Health Care Network. The Brooklyn VA Medical Center is a surgical and psychiatric facility with 153 beds, and outpatient clinics to treat Veterans who don't need to be hospitalized. The Brooklyn campus also provides radiation oncology for all of VA New York Harbor Healthcare System.

800 Poly Place, Brooklyn, NY 11209-7104  
718-836-6600

[www.va.gov/new-york-harbor-health-care/locations/brooklyn-va-medical-center/](http://www.va.gov/new-york-harbor-health-care/locations/brooklyn-va-medical-center/)

### Brooklyn Vet Center

Located just a short walk from City Tech, the Brooklyn Vet Center provides re-adjustment counseling services for veteran who served in a combat theater or have experienced military sexual trauma (MST) while in service. The goal of the Vet Center program is to provide a broad range of counseling outreach, and referral services to eligible veterans in order to help them make a satisfying post-war readjustment to civilian life.

25 Chapel Street, Suite 604, Brooklyn, NY 11201  
718-630-2830 or  
1-877-WAR-VETS

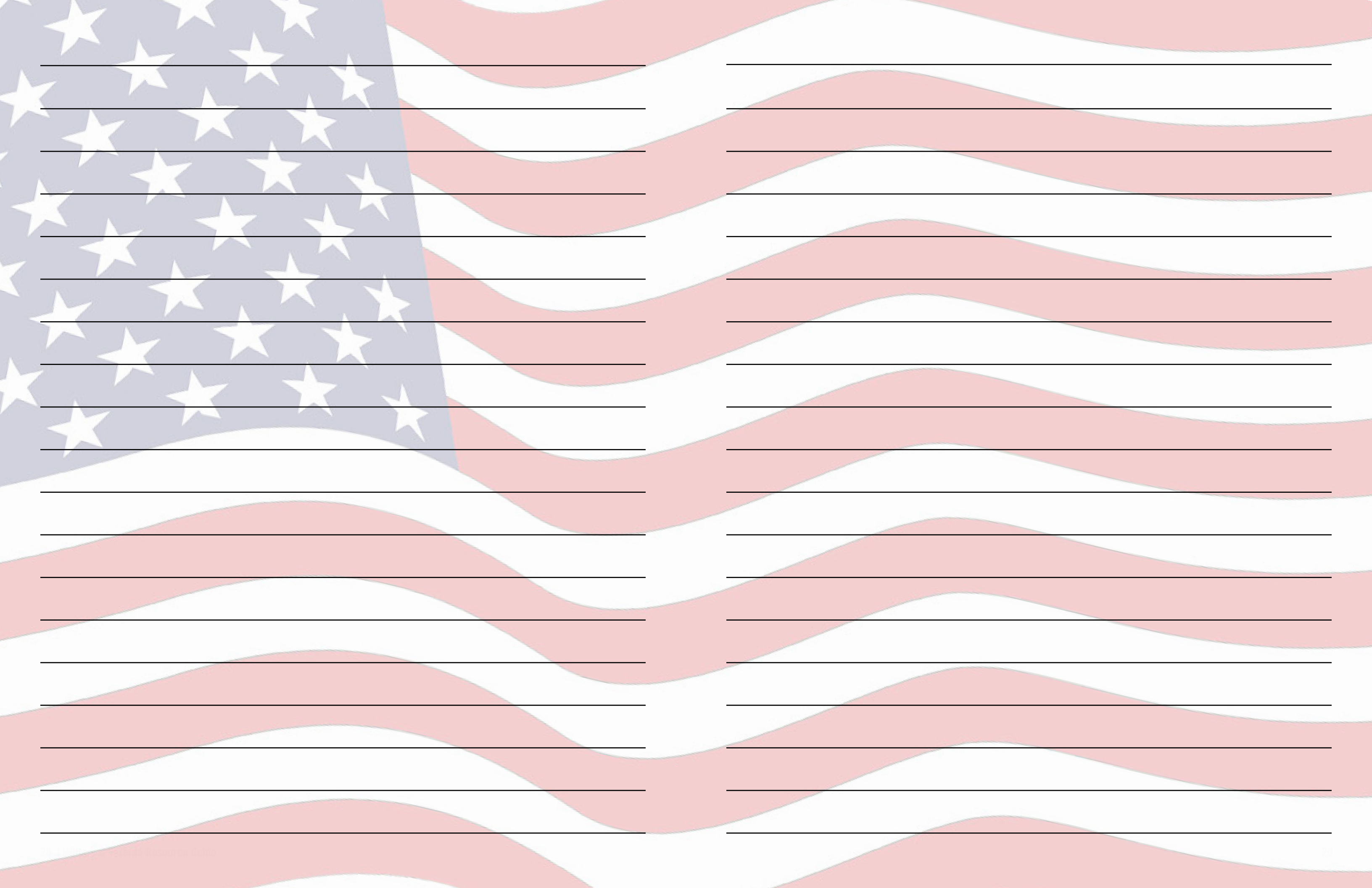
### NYC Department of Veteran Services

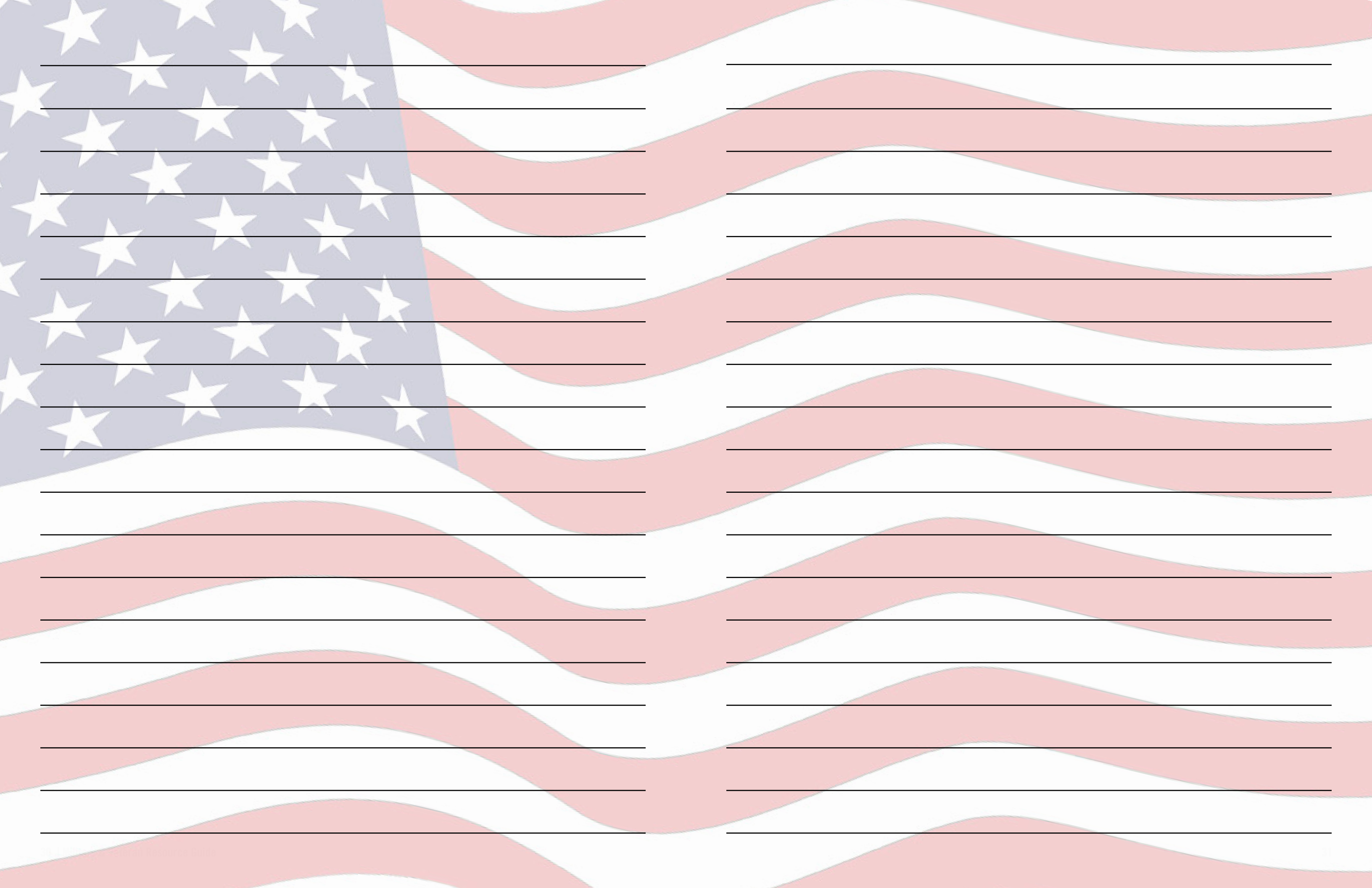
To honor the sacrifice of New York City Veterans, Mayor Bill de Blasio created the Department of Veterans' Services (DVS) on April 8th, 2016, making DVS the first standalone City agency in the country dedicated to serving Veterans and their families.

Since that time, the agency has moved rapidly to connect, mobilize, and empower New York City's Veteran community in order to foster purpose-driven lives for New York City Service Members – past and present – in addition to their caregivers, survivors, and families.

DVS fulfills this mission by providing New York City's Veterans with essential services and programs focused on pivotal areas such as economic empowerment, housing security, benefits, health and wellness, and culture.

212-416-5250  
[www.nyc.gov/vets](http://www.nyc.gov/vets)







# Hello Veterans!

The office of Veterans Support Services at New York City College of Technology (City Tech) is committed to providing a dedicated space where veterans and their families can access a wide range of resources and support to ensure a smooth transition into City Tech and beyond. We recognize the unique challenges veteran students face, and it is our goal to support them through academic guidance, peer connections, and other essential services.

At City Tech's Veterans Support Services, we honor your commitment to our country and are here to empower your journey toward academic success and personal growth. **This resource guide is designed to assist you, whether you're a veteran or transitioning service member, in transitioning seamlessly to City Tech and becoming acquainted with our services.**

If you have any questions or concerns, please contact the office of Veterans Support Services at **718-260-4980**, email [veterans@citytech.cuny.edu](mailto:veterans@citytech.cuny.edu), or visit us at **Library Building L-236**.

Digital version of this resource guide can be found in the City Tech Veterans Support Services website: <https://www.citytech.cuny.edu/veterans/>

