Downloading and Installing GlobalProtect on a Mac Computer

GlobalProtect is the VPN application that must be installed on you home-based device to connect to a campus-based computer.

1. Visit https://gpnet.citytech.cuny.edu to download and install GlobalProtect
2. Login using your City Tech AD credentials to gain access to the site
3. Select "Download MAC 32/64-bit GlobalProtect.pkg agent
4. Go to the "Downloads" folder and select "GlobalProtect.pkg" and install the application
5. At the Introduction page click Continue
6. Ensure that GlobalProtect is selected on the Custom Install Macintosh HD page then click Continue
7. Enter the password if prompted to proceed with the installation
8. Once complete, GlobalProtect opens to setup connection details page
9. Enter (gpnet.citytech.cuny.edu) for the Portal
10. Enter your City Tech AD credentials
11. Click Connect
12. Status should now show Connected
13. You have now successfully connected and created a secure connection to your campus network
14. Minimize the window and continue to connect to a campus computer

After installation, to access GlobalProtect, go to the top-right menu and select "Global Protect" Click to "Connect or Click to "Disconnect"